

WE CREATE A

LIFESTYLE

ESG REPORT

2022 · 2023



HKRI 香港興業國際
HKR International

45 TOGETHER
WE FORTIFY

HKR International

ESG REPORT

2022 · 2023

2	MESSAGE FROM MANAGEMENT
4	2022/2023 SUSTAINABILITY HIGHLIGHTS
6	ABOUT THE REPORT
8	ABOUT HKRI
10	OUR SUSTAINABILITY APPROACH
20	AWARDS AND MEMBERSHIPS
24	OUR ENVIRONMENT
40	OUR PEOPLE
46	OPERATING RESPONSIBLY
54	OUR COMMUNITY
62	PERFORMANCE DATA SUMMARY
78	HKEX ESG REPORTING GUIDE INDEX
82	SUSTAINABILITY COMMITMENT AND POLICY INDEX
85	SDGS INDEX

We remain committed to a long-term business strategy to create a lifestyle that is better and greener than ever.



MESSAGE FROM THE MANAGEMENT

As we present our FY2022/2023 Environmental, Social and Governance ("ESG") report, we are proud to reflect on the progress of HKR International Limited ("HKRI" or the "Company") and its subsidiaries (collectively the "Group" or "we") have made in our ongoing journey towards sustainability. Over the past two years, despite facing unprecedented challenges due to the pandemic, we have continued to advance our sustainability ambitions and create a positive impact on the environment and our community. As we celebrate our 45th anniversary this year with the spirit of our anniversary theme "Together We Fortify", HKRI remains committed to a long-term business strategy to create a lifestyle that is better and greener than ever.

This year, we have taken a significant step in enhancing our climate-related disclosures by adopting the Task Force on Climate-related Financial Disclosures ("TCFD") framework. This marks our first effort to systematically disclose climate-related information. We recognise the importance of transparent disclosures and are committed to continuously improving our TCFD-aligned reporting with more robust, quantitative data in the coming years. In April 2022, we have signed our first sustainability-linked loan of HK\$2.4 billion. The credit facility marks a milestone on our road to sustainability and recognises our ongoing effort on ESG. Echoing the 'HKRI All-In' spirit, our Group-level ESG theme, we aim to do more than just fulfilling requirements but to go extra mile to preserve our planet and promote sustainable social development.

Regarding sustainability governance, HKRI maintains a strong commitment to upholding the principles of sustainable development across all levels of the organisation. Our ESG Committee, CSR Task Force, and Risk Management Steering Group work closely with the Board of Directors to oversee group-level practices. Our commitment to the United Nations' Sustainable Development Goals ("SDGs") guides our actions and policies as we work diligently to accelerate change and protect our planet.

In 2022, we are honoured to have received the Best ESG Report (Small Cap) in the Hong Kong ESG Reporting Awards and the Diamond Award of the Outstanding ESG Performer of the Year (Listed Company) in ESG Achievement Awards 2021/2022 - a testament to our dedication to transparency and continuous improvement in our ESG performance. These achievements would not have been possible without the unwavering support and hard work of our employees, who have remained devoted to our sustainability goals despite the challenges faced in the past two years. We extend our heartfelt gratitude to them.

To better understand and address the ESG concerns of our stakeholders, we regularly conduct materiality assessments and adjust our strategic ESG priorities accordingly. This year, assessment results revealed that our internal stakeholders are primarily concerned with people-related issues, while our external stakeholders place more importance on issues such as anti-corruption, intellectual property rights, and greenhouse gas ("GHG") emissions. We will use these insights to guide our future initiatives and enhance our ESG performance.

As the pandemic is under control and the society has made a comeback, we celebrate our 45th anniversary with events that integrate sustainability elements, such as the PRI²DE Creative Camp - Movable Chair International Design Competition. And we are pleased to bring back more volunteering activities. To start with, we have introduced foam bar football, a new elderly sport originated in Japan. The sport is well received by the elderlies and we look forward to many more activities in the coming year.

Moving forward, HKRI is committed to taking a pioneering role in fostering a sustainable future for both our sector and the communities we serve. We would like to thank our stakeholders for their continued trust and support, which fuels our determination to deliver meaningful changes to society. Together, we will continue to make progress on our ESG transformation and build a more promising future.

CHA Mou Zing Victor
Executive Chairman

2022/2023 Sustainability Highlights

In pursuit of HKRI's long-term ESG objectives and to continuously uphold the robust sustainability standards that the Company has established, annual advancements in our overall sustainability performance remain the cornerstone for assessing progress and pinpointing opportunities for enhancement. Throughout FY2022/2023, HKRI maintained a steadfast focus on elevating its ESG stature and we are honoured to showcase the sustainability highlights for FY2022/2023 as follows:

2022/2023 Sustainability Highlights



Environment

-21%

Absolute (municipal) water consumption

-26%

Absolute amount of general waste

-28%

Absolute amount of electronic waste



Our people

+23%

The average training hours of all employees

+12%

Total hours of health and safety related training

+10%

Total trained employee in mainland China



Value Chain

-82%

Service-related complaints for property development

97%

The average service commitment achievement rate for hospitality



Community

+73%

Total community service hours

Spent **HK\$4.9 million** in sponsorships and donations, representing 28% increase from FY2021/2022

About the Report

This ESG Report (the “Report”) offers an extensive overview of the sustainability strategy and performance of HKRI and its subsidiaries.

The Report covers the period from 1 April 2022 to 31 March 2023 (“the year”) and revolves around four key themes: environment, human capital, community and value chain. Primarily, the Report focuses on HKRI’s operations in Hong Kong, mainland China, and Thailand as they generate the largest share of the Company’s profits every year and constitute a significant proportion of HKRI’s total assets.

In addition to the Company’s ESG performance, the Report also presents HKRI’s sustainability ambitions and the efforts we have made to achieve our targets. The Report is intended to provide a transparent and honest account of our sustainability journey, and we hope that it will serve as a valuable resource for our shareholders, stakeholders, and other readers who are interested in learning more about our sustainability practices.

For more information about our corporate governance and financial performance, please visit [Annual Report 2022/2023](#). To facilitate readers’ better understanding of the contents of this Report, a Content Index is provided on Page 78-81.

Reporting Standards and Principles

The Report complies with all Hong Kong Exchanges and Clearing Limited’s (“HKEX”) mandatory disclosure requirements and the latest version of “comply or explain” provisions of the Environmental, Social and Governance Reporting Guide (“ESG Guide”), and is prepared following the four Reporting Principles set out in the ESG Guide:

Materiality

ESG issues that are considered sufficiently important to stakeholders should be disclosed; we perform a Materiality Assessment periodically to identify the material ESG issues with results approved by the ESG Committee.



Quantitative

Quantitative measures are used to report our ESG performance to provide a clear and comparable picture of their progress. For better understanding, corresponding narratives and comparative data are supplemented. Please refer to Performance Data Summary for more information.



Consistency

Reporting methodologies are kept consistent so that readers can compare ESG data over time. When a change in methodologies occurs, we would provide necessary explanations to assist readers’ understanding.



Balance

Disclosures in the report are unbiased. Selection, omission, and framing of information that may influence the reader’s judgement have been avoided.



Reporting Boundary

ESG information is reported in a way that reflects the scale of our business footprint, the different aspects of our business and the environmental and social implications of our operations along the value chain. In this report, we disclose ESG information and key performance indicators (KPIs) for the four major businesses that we own, they are:

- Property Development¹
- Property Investment and Management¹
- Hotel and Leisure Businesses²
- Discovery Bay (“DB”) City Management and Transportation³

As our business portfolios in Japan only constitute a tiny share of our total assets, they are not considered to fall into the reporting scope of this ESG report.

Your feedback is critical for us to continuously improve our reporting and sustainability practices. We welcome any queries, comments or suggestions. Please email them to info@hkri.com.

¹ The Report covers the Group’s property development and investment and management businesses in Hong Kong, mainland China and Thailand

² The reporting scope covers our operations in Hong Kong, mainland China and Thailand

³ Discovery Bay is based in Hong Kong

About HKRI



Upholding the vision and aspiration of the founder and former chairman of the Group, Dr. CHA Chi-ming, we have diversified our business interests in real estate development and investment, property management, luxury hotels and serviced apartments, and other investments in Hong Kong, mainland China and across Asia in every possible situation.

We believe that sustainability plays a crucial role in attaining a viable business and community. In order to contribute to the communities positively, promote sustainable development and create a better living environment, we adopt a holistic approach to our business operation. With our sustainability transformation mindset and shareholder-centric approach, the Group explores new possibilities and seeks fresh perspectives beyond the convention. We are determined to create vibrant destinations and services and we seize every opportunity to communicate with our shareholders, business partners, and employees about our vision, mission, and values.

Vision

To be the pioneer of innovative living space

Mission

We strive to create a healthy, stylish and distinctive living experience through teamwork and the passionate pursuit of innovation and excellence.

Values – PRI²DE

- Pioneer: Break new grounds
- Respect: Value the individual and cherish our environment
- Innovation: Think outside the box
- Integrity: Uphold high ethical standards
- Devotion: Be committed and passionate
- Excellence: Consistency in the pursuit of our quality standard

Ownership and legal form

A public company listed on the Main Board of The Stock Exchange of Hong Kong Limited (Stock code: 00480)

HKRI financials

Revenue: HK\$ 1,693.7 million

Total Assets: HK\$ 46,902.4 million

Four major business segments

- Property Development
- Property Investment and Management
- Hotel and Leisure Businesses
- DB City Management and Transportation

Geographic presence in the Asia Pacific

- Hong Kong
- Shanghai
- Jiaxing
- Hangzhou
- Tianjin
- Bangkok
- Hokkaido



Being our Group-level ESG theme, “HKRI All-in” reflects our long-standing approach and attitude towards community investment to give society the most and the best of what we possess. By working collectively with our stakeholders, we go the extra mile in preserving our planet and promoting sustainable social development.

- All-in to preserve: Mobilising all resources and giving our very best to practise green living, we work together to protect our planet and cherish the environment.
- All-inclusive: Everyone can participate. The activities we organise are intended for all to join, regardless of gender, age or physical fitness level.
- All-in-one: Each activity serves multiple objectives: promoting environmental awareness and helping underprivileged children in the same event.

Our Sustainability Approach

Sustainability Governance

HKRI believes that sustainability is fundamental to long-term value creation and our commitment to sustainability starts at the highest governance level. The Board of Directors ("the Board") holds ultimate responsibility for HKRI's sustainability strategy, targets and performance, overseeing the Groups' sustainability matters and guiding our governance structure and practices to ensure sustainability is embedded in our missions and values. To facilitate the Board's oversight of sustainability matters, our ESG Committee⁴ plays a critical role in supporting the Board by incorporating ESG consideration at the strategic level and coordinating ESG management across the Group. Our sustainability governance framework is indicated as below:



Board of Directors ("the Board")

A high standard of corporate governance can no doubt steer and enhance sustainable and balanced development, and HKRI has a belief that increasing Board diversity could lead to high standards of corporate governance. As a result, the Board comprises thirteen directors with diverse gender, professional experience, skills and knowledge. In addition, five of them are Independent non-Executive Directors, constituting more than one-third of the Board. The diversity fosters a diverse range of perspectives, experiences and robust discussions that result in better organisational performance.

The Board assumes the overall responsibility of steering HKRI to create long-term values for our stakeholders by integrating economic, social, and environmental considerations into all business decision-making processes. The Board reviews and endorses the materiality assessment results and ESG Reports submitted by the ESG Committee to justify whether the progress aligns with relevant strategies and goals. Appropriate improvement recommendations are provided to enhance the Group's sustainability performance continuously.

ESG Committee ("the Committee")

The ESG Committee comprises department heads of different functions and is responsible for evaluating and determining HKRI's objectives against the identified ESG risks and opportunities. Meetings between Committee members are held regularly to assist the development planning and ensure that our vision for sustainability and long-term value creation are well aligned across the Group. The Committee assesses and updates the Group's ESG policies, initiatives, objectives and strategic priorities for different business segments based on the identified outcome of the ESG risk and opportunities evaluation performed during the year. To improve the Group's sustainability performance, the Committee plays a vital role by reviewing HKRI's sustainability progress and providing recommendations, improvement directions and other key discussion results to the Board for approval. The Committee also reviews the ESG Reports and provides guidance to the CSR Task Force for the execution of ESG-related matters.

CSR Task Force

Under the established guidance provided by the Committee, the CSR Task Force supports the ESG pillars by monitoring ESG performance, evaluating the impacts of ESG matters on our business operations, and executing the Group's ESG strategies and policies. The CSR Task Force prepares the annual ESG Reports and reports work progress regularly to the Committee. All members of the CSR Task Force are carefully selected, taking into account their experiences, areas of specialisation and degree of seniority to ensure the concerns of each business segment are addressed.

⁴ The terms of reference for the ESG Committee can be found on our website: <https://www.hkri.com/en/CSR/ESG-Committee>.

Risk Management and Internal Controls



HKRI adopts an uncompromising attitude to managing risk with a belief that effective risk management and internal controls are the foundation for creating and sustaining value. We are committed to continuously enhancing our risk management framework. HKRI has a complete understanding of risks at every stage of our business value chain. Our *Risk Management Policy* provides comprehensive guidance to our Risk Management Steering Group in identifying, assessing, and prioritising emerging risks, as well as aligning our risk exposure to organisational priorities, driving informed business decisions, and implementing mitigation plans. Our governance structure, which consists of the Board, the Audit Committee, the Risk Management Steering Group, and different business units, ensures that the risk management framework and internal control systems monitor, control and report adequately and effectively, together with the Internal Audit Department which independently reviews these systems regularly.

The Group also consider ESG-related risks in our sustainability vision and ESG framework, and we recognise that ESG-related risk is drawing increasing attention from our stakeholders. Therefore, we intend to place greater emphasis on identifying and monitoring ESG-related risk, and strategically incorporating them into the Group's enterprise risk management system, which ensures that the potential environmental and social risks along the value chain are addressed and minimised. For instance, the Group and its stakeholders have consistently identified anti-corruption and money laundering to be a material topic that deserves appropriate attentions and commitment to ensure that the Group upholds the highest ethical standards and maintains business practices that strictly adhere to all laws and regulations related to anti-corruption and money laundering. Given the growing significance of ESG-related risks, the Group has established a sound and robust risk management and internal control system, and has sought to minimise the potential exposure by regularly reflecting the latest effective measures in our policies or actions and incorporating them into HKRI's businesses.

Further information on risk management and internal controls can be found in our Corporate Governance Report on pages 66 to 89 of the Group's Annual Report 2022/2023. Information on anti-corruption and money laundering can be found on page 50 of this Report.

Sustainability Commitment and Policy



HKRI has made a long-standing commitment to incorporate sustainability into the Group's business operation. We believe that sustainability is grounded on responsible operations and the positive contribution we created for the environment and communities. Guided by our sustainability strategies, HKRI aims to develop different measures, for example, increasing the efficiency in natural resources usage, conserving biodiversity within its control, and managing the identified adverse impacts during its operations, to establish sustainable, liveable and socially responsible communities. With the pursuit of sustainable development formulating HKRI's vision, mission and core values, our Group has identified new investment opportunities with adequate resilience and risk mitigation. Also, our commitment to acting responsibly undoubtedly plays an integral part in shaping our inclusive and effective work environment that fosters wellness, equality, and respect.

Respect is also one of our fundamental core values. HKRI values the communities, cherishes the environment we serve, and strives to provide long sustainable development to them. The *Sustainability Policy* was established to formalise our longstanding sustainability practices, provide guidance for managing related issues, and ensure that the practice is integrated and carried out consistently within the Group. Moreover, our commitment to long-term value creation is demonstrated by the Group's *Environmental Policy*⁵ and *Climate Change Policy*⁵ adopted in 2022. Besides, we regularly revise our policy statement to incorporate material regulatory updates and market practices into our operations. This year, given the heightened climate threats, we have also started to develop a climate change reporting and management framework that aligns with the TCFD's recommendations.

⁵ More information on these Policies can be found on our website: <https://www.hkri.com/en/CSR/ESG-Policies>

Our Sustainability Approach

Set Sustainability Goals and Implement Actions

HKRI has adopted, advocated and adhered to the responsible development philosophy of creating long-term value for our stakeholders over the last 45 years. We believe in the power of sustainable development and expanded the promotion of the positive influence of sustainable development throughout society, starting from our core business. As a corporate citizen, the Group is determined to support the SDGs and aligns the targets under this initiative with regional sustainability goals such as Hong Kong's Climate Action Plan 2050, mainland China's commitment to reach carbon neutrality before 2060 and Thailand government's pledges to reach carbon neutrality by 2050. We have identified the following SDGs that are most closely relevant to our core operations, and we are committed to achieving them in the future, as mentioned in our five sustainability strategy pillars:



Strategic Pillars	Strategy	Actions/ Commitments
Reducing our Environmental Impact SDG 3.9, 6.4, 6.5, 7.3, 7A, 8.4, 9.4, 11.5, 11.6, 12.2, 12.5, 12.6, 13.1, 13.3 and 14.1	<ul style="list-style-type: none"> We are committed to mitigating our environmental impact and continuously improving our performance by reducing emissions, streamlining water-resource and waste management, maximising the usage of environmentally friendly materials, integrating energy-efficient resources and promoting clean-energy technology into our operation. We strive to raise our stakeholders' environmental awareness by encouraging and educating our staff, customers and suppliers to be proactive in sustainable development matters. 	<ul style="list-style-type: none"> Reducing carbon emissions Reducing the amount of waste Increasing water efficiency Increasing energy efficiency Increasing green investment



Strategic Pillars	Strategy	Actions/ Commitments
Maintaining a People-first Workplace SDG 4.5, 4.7, 5.1, 5.5, 8.5 and 8.8	<ul style="list-style-type: none"> We educate our employees to raise their awareness of sustainable development and to promote a safe, healthy and rewarding working culture and environment, in which employees are treated with fairness, equity and respect. Such environment enables everyone to realise their full potential regardless of gender, disability, family status, race, age or sexual orientation. We strive to attract and retain the best talent possible and provide comprehensive and diversified training to support our employees' professional development. We actively interact and engage with our employees by providing multiple transparent channels to encourage open communication, which allow them to express their thoughts and concerns without fear of retaliation. 	<ul style="list-style-type: none"> Attracting and retaining talents Ensuring workplace safety, health and well-being Maintaining adequate development opportunities Maintaining diversity and inclusion Ensuring open communication with various transparent channels



Strategic Pillars	Strategy	Actions/ Commitments
Building a Sustainable and Caring Community SDG 4.7, 5.1, 11.3, and 11.5	<ul style="list-style-type: none"> We aim to build a sustainable community by actively engaging with the local communities to identify issues and provide additional care and support. We participate in volunteering and various other community activities to promote good citizenship and sustainable development to our employees and customers, and to encourage everyone to contribute to society and protect the poor and people in vulnerable situations. We invest in artistic and cultural development, encourage young talents of different races and genders, and provide valuable support to charities and groups. 	<ul style="list-style-type: none"> Investing in the community by offering care and support in the local communities in which we operate Participating in voluntary work and community activities Supporting artistic and cultural development



Strategic Pillars	Strategy	Actions/ Commitments
Creating a Responsible Value Chain SDG 12.2, 12.3, 12.7, 12.8, 16.10 and 16B	<ul style="list-style-type: none"> We advocate the efficient procurement and use of natural resources and strive to decrease food waste production across our business operations. We uphold solid ethical corporate governance standards and protect the privacy of all our customers' data. We strictly adhere to all statutory requirements, including the non-discriminatory laws and policies for sustainable development. We aim to exceed and go beyond the minimum requirements and integrate industry best practices into all of our operations and services by increasing transparency with the disclosure of relevant information to the public. We embed sustainability into our business programmes to create long-term value for all stakeholders. We aim to share our vision for sustainable growth and utilise our influence to encourage our suppliers to move towards better sustainable practices. 	<ul style="list-style-type: none"> Upholding efficiency and high ethical standards Ensuring occupational health and safety Respecting and upholding the data privacy of all stakeholders Promoting decarbonisation and incorporating sustainability considerations in supplier selection and throughout the procurement and vendor evaluation processes

Our Sustainability Approach

Materiality Assessment

We conducted a materiality assessment during the year to better understand our stakeholders' perception towards our approach in sustainable development and their latest expectations and priorities for the future. The collected opinions and feedback in these engagement exercises are used and referenced in our decision-making, accountability enhancement and aligning our sustainability practices with local and international developments. Therefore, a comprehensive approach for our materiality assessment was utilised to identify the list of material ESG issues to be included in the Report. Our approach is as follows:



Stage 1

Identification

To pinpoint the material ESG issues based on their impact and relevance, research was conducted to identify new and emerging sustainability megatrends and disclosure benchmarks of related peers in the property development, investment and management, hotel and leisure businesses, and transportation service provider industry.

Stage 2

Prioritisation

In Stage 2, we consolidate the results of our peer benchmarking and our stakeholder engagement exercises. Evaluating the impact on our business, stakeholder engagement results and macroeconomic trend, a list of potential material ESG issues is thereby brought forward for discussion in Stage 3: Validation.

Stage 3

Validation

The findings from the previous two stages are presented to the ESG Committee for validation. Upon the ESG Committee's agreement, a list of key material ESG issues is confirmed with related KPIs and information stipulated in the ESG Guide for disclosure.

The following materiality matrix illustrates the results of the materiality assessment conducted during FY2022/2023:



Human capital

- Occupational health and safety
- Workplace environment, working hours and holiday
- Human resources practices
- Training and development
- Equal opportunity, anti-discrimination and diversity
- Anti-child labour and forced labour

Value chain and product responsibility

- Anti-corruption and money laundering
- Intellectual property rights, technology and innovation
- Cyber security and data governance
- Product quality and safety
- Green and ethical procurement
- Supply chain sustainability
- Advertising and labelling
- Customer satisfaction

Environment

- Hazardous waste
- Air Emission
- Sewage
- Use of water
- GHG emission
- Use of energy
- Climate adaptation and resilience
- Non-hazardous waste
- Decarbonisation & target setting
- Packaging materials
- Biodiversity
- Food waste

Community

- Responsible investment
- Stakeholder participation and collaboration
- Volunteering, charity event and donation

Construction

- Green and sustainable construction

Top Important Issues

To conclude, the most concerned issues of our internal stakeholders are people-related issues, whereas the spotlights of our external stakeholders are the disclosure of our operational or environmental issues.

Strategic Pillar	Top Important Issues	Some Stakeholder Feedback and Our Responses	Issue Boundaries	
			Inside the Group	Outside the Group
Human capital	<ol style="list-style-type: none"> Occupational health and safety Workplace environment, working hours and holiday Human resources practices 	<p>Employee-oriented work environment</p> <p>Several internal stakeholders expressed that improvements should be made to build a healthier and more employee-oriented work environment. HKRI considers our employees as an important asset and believes every employee plays a crucial role in creating sustainable competitiveness. We pay continuous attention to the workplace environment and occupational health and safety. Respective operations maintain their own Occupational Safety and Health (“OSH”) committees to set OSH targets, develop guidelines, regularly monitor and review OSH performance against the group-level policy.</p>	✓	
Value chain and product responsibility	<ol style="list-style-type: none"> Anti-corruption and money laundering Intellectual property rights, technology and innovation Cyber security and data governance Product quality and safety 	<p>Anti-corruption and money laundering</p> <p>The property and reputational impact of corruption, money laundering, fraud and other unethical business practices are of significant concerns to our stakeholders. HKRI strikes for compliance with various laws and regulations. We actively cooperate with relevant suppliers for operation stability and implement appropriate policies and controls for an ethical operation.</p>	✓	✓

Strategic pillar	Top important issues	Some stakeholder feedback and our responses	Issue Boundaries	
			Inside the Group	Outside the Group
Environment	<ol style="list-style-type: none"> Hazardous waste Use of water Greenhouse gas (“GHG”) emission 	<p>Hazardous Waste</p> <p>Some stakeholders are concerned about the disposal and recycling of waste in our operations. HKRI's wastes are mostly non-hazardous. Chemical wastes are collected and disposed of by appointed government-approved contractors. DB has participated in the Environmental Protection Department’s (“EPD”) Pilot Scheme on food waste collection and over 250,523 kg of food waste has been collected this year. At HKRI Taikoo Hui (“HTH”) in Shanghai, mainland China, oily wastewater from kitchens underwent oil removal treatment before being discharged into the municipal sewage pipe network. Wastewater from the basement carpark of the same development is discharged after treatment in an oil-water separator and sedimentation tank.</p> <p>Use of Water</p> <p>Some of our external stakeholders also pointed out that HKRI should prioritise its use of water since it is closely related to the entire ecosystem. We have been actively monitoring the use of water and preventing any water leakage. We also utilise recycled water for cleaning purposes to optimise water use.</p> <p>GHG emission</p> <p>Due to the direct environmental impact, such as global warming and rising sea level, some stakeholders are concerned about our GHG emissions. We have made significant efforts to reduce our carbon footprints and emission, such as replacing our Euro IV buses with Euro VI buses.</p>	✓	✓
Construction	<ol style="list-style-type: none"> Green and sustainable construction 	<p>Green and sustainable construction</p> <p>Some stakeholders expressed their attention on the issues related to our construction since it is closely related to our core business. HKRI's internal Project Management Guideline encourages all new developments to obtain BEAM Plus certification to ensure efficient use of energy and to incorporate green building designs. Our projects in Jiaxing and Hangzhou in mainland China have also attained 2 Star rating in the Assessment Standard for Green Building of China.</p>	✓	✓

There are more descriptions and our corresponding responses for other important issues and stakeholders' concerns in different sections of this Report. Please refer to relevant sections in the Report for more details.

Awards and Memberships



46
Awards

30
Memberships

3
Charter

These achievements would not have been possible without the unwavering support and hard work of our employees, who have remained devoted to our sustainability goals despite the challenges faced in the past two years.

"15 Years Plus Caring Company" Logo

Organiser: The Hong Kong Council of Social Service

Hong Kong ESG Reporting Awards 2022

- Best ESG Report (Small Cap) – Grand Award

Organiser: Hong Kong ESG Reporting Awards Limited

ESG Achievement Awards 2021/2022

- Outstanding Performer of the Year (Listed Company)

- Diamond Award

Organiser: Institute of ESG & Benchmark

Corporate Brand Awards of Excellence 2022

- Sustainable Property Development Award 2022

Organiser: Hong Kong Economic Journal

UNSDG Achievement Awards 2022 Hong Kong

- Recognised Organisation

Organiser: Green Council

Sustainable Business Award 2021

Organiser: World Green Organisation

Green Office and Eco-Healthy Awards Labelling Scheme

- Green Office Label and Eco-Healthy Workplace Label

Organiser: World Green Organisation

Jockey Club Age-friendly City 2022

- 2-Year Partner

Organiser: The Hong Kong Jockey Club Charities Trust

Eco-brand Awards 2022

Organiser: East Week

Brand Design Awards 2023

- Excellence in Best Marketability Award (Property Developer & Management)

Organiser: Hong Kong Designers Association Limited

Umbrella Bags Reduction Accreditation Program 2022

- Diamond and Gold Levels

- Reduction Award

Organiser: Greeners Action

Exemplary Social Responsibility Company 2022

Organiser: Jiaxing Nanhu Real Estate Association

2022 Real Estate Brand of the Year

Organiser: Qianjiang Evening News

Good MPF Employer 5 Years+ , E-Contribution Award and MPF Support Award

Organiser: Mandatory Provident Fund Schemes Authority

ERB Manpower Developer Award Scheme

- Manpower Developer – Grand Prize Award 2020-22

Organiser: Employees Retraining Board

Mawards 2022

- IP Marketing Innovation Bronze Award

Organiser: meihua.info

Award for Innovation in Public Enterprise Publications

- Gold Stevie® Award

Organiser: The Asia-Pacific Stevie® Awards

PR Awards Asia 2022

- Bronze Award

Organiser: Campaign and PRWeek

Dress Casual Day 2021

- Companies & Organisations with Highest Participation Rate

Organiser: The Community Chest of Hong Kong

Most Socially Responsible Award

Organiser: China Social Welfare Foundation



Discovery Bay Services Management Limited *

2021 Hong Kong Awards for Environmental Excellence

- Property Management (Residential) - Certificate of Merit
Organiser: Environmental Campaign Committee

HSBC Living Business EGS Awards 2022

- Certificate of Merit
Organiser: Business Environment Council

HKQAA Recognition Awards for Organisations 2022

- Gold Seal for Business Resilience & Community Contribution
Organiser: Hong Kong Quality Assurance Agency

CLP Smart Energy Award 2022

- Joint Energy Saving Award
Organiser: CLP Power

Rechargeable Battery Recycling Programme

- Certificate of Appreciation
Organiser: Environmental Protection Department

2022 OIWA Community Partner Commendation Award

Organiser: OIWA

IL PICCO *

Golfers' Choice Awards 2022

- Choice Golf Property
Organiser: Golf Vacations & Senasia Publication Group Limited

VILLA LUCCA *

Asia Pacific Property Awards 2022-2023

- Residential Development Hong Kong
- Architecture Multiple Residence Hong Kong
Organiser: The Asia Pacific Property Awards

Home Journal Awards 2022

- Best Luxury Low Density Residences
Organiser: Home Journal

Auberge Discovery Bay Hong Kong *

Best Engagement Award 2022

Organiser: Expedia Group

Wedding Award 2022 - Superb Wedding Banquet (Hotel)

- Best Outdoor Wedding Ceremony Venue
Organiser: Weddinghk.hk

Meituan Hotel Awards 2022

- Popular Resort Hotel of the Year
Organiser: Meituan

Top Producing Hotel

Organiser: Trip.com Group

Discovery Bay Recreation Club *

Natural Christmas Trees Recycling Programme

- Certificate of Appreciation
Organiser: HKSAR Environment and Ecology Bureau

The Sukhothai Shanghai ("TSS") *

Readers' Choice Award 2022

- Top 10 in China
Organiser: Condé Nast Traveler

Four-Star Award

Organiser: Forbes Travel Guide

The Sukhothai Bangkok ("TSB") *

The 2022 Excellent Practices Establishment on Labour Relations and Welfare National Level

Organiser: Minister of Labour

Thailand Tourism Standard for Accommodation Standard for Tourism (Hotel) 2021-2023

Organiser: Department of Tourism

Travel + Leisure's Top 500 Hotels in the World 2022

Organiser: Travel+Leisure Publication

DestinAsian 2022 Readers' Choice Awards

- 10 Best Hotels in Thailand
Organiser: DestinAsian Publication

2022 Experts' Choice Award

Organiser: Expert's Choice

2022 Customer Review Awards

Organiser: Agoda

Lantau Yacht Club ("LYC") *

Five Gold Anchors Accreditation

Organiser: The Marina Industries Association

8½ *

My Favourite Shopping Mall

Organiser: U Magazine

HKRI Taikoo Hui *

Charity Award

Organiser: Shanghai United Foundation

2022 Jing'an District "119" Firefighting Award

Organiser: Shanghai Jing'an District Fire Safety Committee

Memberships *

The Real Estate Developers Association of Hong Kong

Board Member

The Hong Kong General Chamber of Commerce

Corporate Member

Green Council

Bronze Member

Environmental Campaign Committee

Member

Lantau Development Alliance

Founding Member

Occupational Safety and Health Council

Green Cross Group Member

Employers' Federation of Hong Kong

Member

Hong Kong Institute of Human Resources Management

Corporate Member

The Hong Kong Institute of Certified Public Accountants

Authorised Employer

The Chartered Institute of Logistics and Transport in Hong Kong

Organisation Member

Chartered Institute of Housing

Corporate Member

Hong Kong Institute of Housing

Corporate Member

Hong Kong Institute of Real Estate Administrators

Professional Member

The Hong Kong Association of Property Management Companies

Member

Property Management Services Authority

Practitioner

Hong Kong Hotels Association

Member

The Club Managers' Association of Hong Kong

Member

The Federation of Hong Kong Hotel Owners

Member

ISI Skating Institute Asia

Administrative Member

Hong Kong Boating Industry Association

Member

Marina Industries Association

Member

Hong Kong Skating Union

Official Accredited Partner

Asia Pacific Superyacht Association

Member

Jiaxing Real Estate Association

General Secretary

Jiaxing Nanhu Real Estate Association

Vice President

American Chamber of Commerce in Thailand

Member

Australian-Thai Chamber of Commerce

Member

British Chamber of Commerce Thailand

Member

German-Thai Chamber of Commerce

Member

Japanese Association in Thailand

Member

Thai-Italian Chamber of Commerce

Member

Thailand Incentive and Convention Association

Member

Thai Hotel Association

Member

Skål International

Member

Charter *

HKSAR Environment and Ecology Bureau and Electrical and Mechanical Services Department

Energy Saving Charter 2022

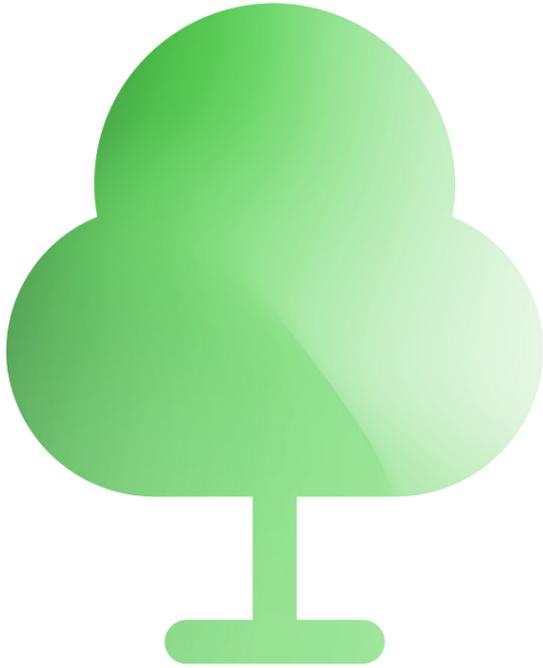
HKSAR Water Supplies Department and Green Council

Enterprises Cherish Water Charter 2022

The Hong Kong Jockey Club Charities Trust

Charter for Age-friendly Shopping Malls

Our Environment



We must take the necessary steps to reduce our carbon footprint further.

SUSTAINABLE DEVELOPMENT GOALS



The impact of human actions on the environment is undeniable. With the long-lasting socio-economic effects of the COVID-19 pandemic and the ongoing global economic downturn, companies face increasingly severe challenges worldwide to meet sustainability targets. Nevertheless, under no circumstances can the long-term consequences of human activities on the environment be ignored, even temporarily. We must take the necessary steps to reduce our carbon footprint further. HKRI is dedicated to adopting a truly sustainable business model, with long-term climate agendas in place to demonstrate our group-level commitment to transition to a “green enterprise”.

Over the years, we have established and strengthened our environmental targets to improve energy and water efficiency, reduce emissions, and minimise waste generation. At the group level, we have adopted the *Sustainability Policy*, *Environmental Policy* and *Climate Change Policy* to guide the sustainability actions of our business units. Our commitment to sustainability and care for the well-being of future generations will continue to drive us towards greener and more responsible businesses and actions.

Our goal is to reduce GHG emissions intensity by 15% by 2029/2030, compared to 2018/2019. We constantly monitor the GHG emissions generated from our operations and experiment with different potential technologies and business solutions to further reduce our environmental footprint.

Sustainable Community Building

The Third PRI²DE Creative Camp - Movable Chair International Design Competition

In April 2022, we organised the third “PRI²DE Creative Camp” design competition to discover and cultivate young designers, demonstrating our commitment to sustainability and CSR. As part of HKRI's CSR programme, the competition aims to promote the use of under-utilised urban “grey spaces” and “micro-urban renewal” in cities. The competition focuses on using sustainable materials and designing movable chairs for the Company's flagship projects (i.e., DB in Hong Kong, HTH in Shanghai, and TSB in Bangkok), with the theme of “45” to commemorate HKRI's 45th anniversary. The event provides a platform for young designers and artists to demonstrate their creativity while raising awareness of the importance of sustainable design, highlighting the Company's commitment to creating more liveable, sustainable, and recreational “art spaces” for the community. The competition is one of the Company's many steps towards promoting sustainable development and nurturing the next generation of responsible designers.



Low Carbon Measures at DB Ice Rink

As a sustainable skating rink, DB Ice Rink prioritises environmental considerations throughout the planning, construction, and operation stages. The rink adheres to various policies to minimise environmental impact, including adopting energy-efficient designs, using non-CFC refrigerants, and maximising the coverage of environmentally friendly materials and technologies. The management team communicates regularly with employees, consultants, and contractors to ensure the adoption of best environmental practices. In addition, timers are set to control the lighting and chiller plant temperature during specific hours, and ice blankets are used to save energy. Seawater is utilised to cool the chiller plant and is channelled back to the sea afterwards. DB Ice Rink is committed to reducing its energy consumption and other negative environmental impacts, seeking continuous improvements, and operating under an environmentally friendly business and management system.



Conserving Our Resources



Saving Energy and Reducing Emissions

HKRI is committed to reducing its environmental impact through energy-saving and emission-reduction efforts. The Company fully supports "Goal 7: Affordable and Clean Energy" of the SDGs, recognising the importance of sustainable energy practices. HKRI is fully aware of the long-term consequences of climate change and its potential impacts on future generations. In light of this, as part of HKRI's mitigation strategies, we have implemented a comprehensive approach to maximise energy efficiency and reduce energy consumption across our different business portfolios, ultimately leading to lower GHG emissions. The various measures and actions we have taken are presented on the next page.

HKRI has established the group-level energy consumption target to reduce energy consumption intensity by 10% by 2029/2030, with 2018/2019 as the base year. We shall closely monitor our progress towards achieving the target through an energy consumption monitoring system.

Eco-conscious Practices in Hotel and Leisure Businesses

Our hotel and leisure business units' commitment to sustainability is manifested in our ongoing efforts to reduce waste generation and water and energy consumption. To minimise waste production, our hotels have set strict standards and guidelines for the collection and recycling of different types of waste, such as plastic bottles, papers, and waste oil. Over the past few years, our hotels and clubs have been scaling up efforts to fully replace plastic products with biodegradable alternatives. Examples include take-away boxes made from corn starch and oyster shell powder, wooden spoons, paper straws and biodegradable packaging materials for toiletries.

Other than conventional measures to reduce energy and water consumption, including replacing traditional light bulbs with energy-efficient LED lighting systems, actively adjusting the water temperature to suit the actual demand, and switching off lighting and air-conditioning when occupancy is low, some of our facilities have installed heat pumps in kitchens, used a weather-driven computerised irrigation system to conserve water, and modified the makeup water control system of the driveway water feature to reduce raw water usage.

Reducing Emissions

HKRI has made significant efforts to reduce its carbon footprint by implementing various measures to reduce the generation of GHG emissions. Recognising that our transportation operations remain one of the significant contributors to our GHG emissions, we have taken steps to upgrade and transform our fleet to reduce emission.

We have adopted environmentally friendly diesel in our ferry and bus operations to reduce vehicle emissions. We have also replaced overnight ferries with overnight buses and ageing Euro IV buses with Euro VI buses. In addition, we have also applied for government subsidies to replace ageing diesel buses with electric buses. For light goods vehicles ("LGVs") and hire cars, fossil fuel vehicles are being replaced by electric vehicles. Other measures to reduce emissions include replacing ageing auxiliary engines on board ferries with more energy-efficient alternatives, and using the most environmentally friendly fuels in the Hong Kong market.

Apart from transportation, we have also taken actions to monitor and reduce emissions in other areas. For example, for ongoing construction projects, HKRI follows the guidelines set by BEAM Plus to strictly control emissions during construction. We also arrange on-site staff for construction site monitoring to ensure compliance with relevant laws and regulations. For our constructions in Thailand, vehicles with black smoke emissions are prohibited from entering the sites. Furthermore, TSB generated considerable savings by replacing regular diesel with biodiesel and bunker oil with liquefied petroleum gas ("LPG").



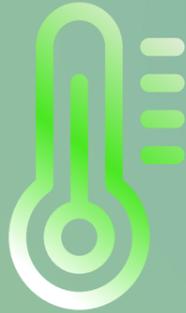
"Light Off, Power Up 2.0" Initiative

HKRI supported World Wide Fund's ("WWF") global movement, "Earth Hour," on 25 March 2023 and initiated an internal engagement campaign called "Light OFF Power UP 2.0." The campaign rallied staff to embody the spirit of "Earth Hour" and transform living habits to safeguard the natural environment and combat climate change. The Group encouraged employees to turn off power while enhancing personal wellness in order to build a carbon-neutral and sustainable future. Additionally, we conducted a one-week internal campaign called "DIY Power UP," aimed at promoting the importance of green living and wellness. Between 20 to 25 March, staff were encouraged to switch off their computers during lunch breaks and practice meditation as means of reducing stress.

Energy-saving Initiatives in the Year

Energy Conservation Policies

HKRI has implemented various energy-saving initiatives to reduce its energy consumption. These include policies to encourage staff to switch off idle electrical appliances, purchase energy-efficient appliances, set up green roofs, fix air conditioner temperature at 24°C - 26°C in all offices, install motion sensor for lighting and suspend certain lifts at our residential buildings and hotels during midnight. We also conduct monthly reviews and analyses on utility consumption, including electricity, water, and LPG, to identify areas for improvement. DB's City Management has also participated in CLP Power Hong Kong's ("CLP") Peak Demand Management Programme to reduce energy usage during peak demand hours to earn rebates.



24°C - 26°C

Renewable Energy

We are constantly seeking ways to level up the use of renewable energy and renewable energy-powered appliances in our operations and facilities. We installed solar lights and solar-powered appliances such as electric fans, insect control system, and ultrasonic snake repellent at bus stops, walking paths, and farms. These efforts not only reduce our reliance on traditional energy sources but also contribute to reducing our carbon footprint.

To further promote the use of renewable energy in Hong Kong, we participated in CLP's Feed-in Tariff (FiT) scheme for the installation of renewable energy system. CDW Building is the first property under the Group to install a solar panel system of approximately 160 solar panels on its rooftop to generate clean electricity.

From November 2022 to March 2023, the solar panel system at CDW Building generated a total of 26,900 kWh of Lifetime Energy. In doing so, we successfully saved 26,800 kg of CO₂ emissions, which is equivalent to planting 1,480 trees. By participating in the FiT scheme, HKRI not only reduces its environmental impact but also encourages the wider community to invest in renewable energy. In the upcoming years, we plan to increase the installation of solar panels in our properties progressively.

Energy-efficient Appliances

We have implemented energy-saving measures such as replacing communal lighting and compact fluorescent lamps with more energy-efficient alternatives such as T5 fluorescent tubes and LED lighting. Our purchase of new electrical appliances always favour the ones with energy labels under the Mandatory Energy Efficiency Labelling Scheme. These measures and actions have helped us to reduce our carbon emissions, and we will continue to prioritise energy efficiency as part of our sustainability ambitions.



Smart Systems and Devices

By integrating computing capabilities, motion sensors, and automation into energy optimisation, we are able to effectively manage energy efficiency in areas such as lighting, heating, ventilation, and air conditioning. We have also installed wall insulation to reduce heat loss during seasonal changes.

Use of Water

HKRI has set a group-level target to cut water intensity by 5% by the 2029/2030 financial year compared to the 2018/2019 levels. To encourage responsible water usage and reduce water consumption and water intensity, we have put forward a number of initiatives, ranging from the use of behavioural interventions to the implementation of advanced monitoring systems.

To monitor and prevent potential water leakage, we installed a water leakage detection system at DB to monitor the conditions of underground water mains closely. Water leakage monitoring devices have also been installed strategically to monitor water flow rates and consumption. In case of irregularities, follow-up work will be arranged to rectify water leakage. Furthermore, the water leakage detection system will be upgraded to enhance performance and a feasibility study of using membrane bioreactor treated sewage water for irrigation is currently underway.

When it comes to irrigating our golf courses, rainwater and recycled water are used. The reservoir in DB collects rainwater from nearby hillsides which serves as the main source of irrigation for the entire golf course area. More specifically, a computerised system calculates the optimal water usage based on soil type, grass type, and weather conditions, such as humidity, temperature, and rainfall. The use of rainwater and the computerised irrigation system is estimated to have saved a substantial amount of potable water. Moreover, we make use of the water from the Club's swimming pool for irrigation during winter. Buses from our transport department are normally washed with recycled water. For DB Ice Rink, seawater is used to cool down the chiller plants and water collected from ice resurfacing is used to refill the holes on the ice surface.

At HTH, we installed smart water meters for all office tenants to further tap into the water-saving potential of the property and prepare our tenants for water-saving plan. Oily wastewater from kitchens underwent oil removal treatment before it was discharged into the municipal sewage pipe network. Wastewater from the basement carpark is discharged after treatment in an oil-water separator and sedimentation tank.



Our Environment

Hazardous and Non-Hazardous Wastes

HKRI is dedicated to reducing waste production and handling of hazardous and non-hazardous wastes. Over the past three years, the global pandemic has produced large amount of additional waste, such as face masks, gloves, and sanitising wipes. To deal with the increased challenge and pressure, HKRI has established stringent internal policies and initiatives to guide its material sourcing and waste handling practices.

HKRI's wastes are mostly non-hazardous and are generated mainly from paper use and operations with food handling. All wastes (food, plastic, metal, chemicals, etc.) are collected and disposed of by appointed government-approved contractors. Being fully aware of the environmental implications of paper production, we have drastically reduced the production of paper reports and other paper products by distributing e-versions to shareholders, customers, and media. For example, our management office in CDW Building has been actively replacing paper products with electronic alternatives to reduce wastepaper generated and has managed to cut paper usage by nearly 40% year-on-year. For paper use that is deemed unavoidable, we use environmentally certified materials such as the Forest Stewardship Council (FSC) paper and the Programme for the Endorsement of Forest Certification (PEFC) paper. Paper products are normally printed with environmentally friendly soy ink. By the 2029/2030 financial year, we aim to reduce our paper waste intensity at Group level by 20% compared to the 2018/2019 levels.

For construction wastes from our property development projects, non-inert wastes such as bamboo and timber are reused by the main contractors and inert wastes are to be sorted and reused. Suitable soil is also stockpiled and reused.



On the other hand, we firmly believe in the potential of behavioural interventions in amplifying our efforts to reduce waste generation. For example, collection boxes are set up to recycle canned and packed food, used clothes, second-hand books, and toys. The collected recyclables are donated to NGOs to help the underprivileged.

Each year, DB City Management delegate a contractor to collect obsolete festive plants from the residents for recycling and around 500 Christmas trees have been recycled this year. To responsibly dispose of food waste, DB City Management has been participating in the EPD's Pilot Scheme for food waste collection since December 2021. A total of 250,523 kg of food waste was collected this year. Source-separated food waste is transported to O.Park1 where it is processed and converted into energy. The resulting by-products are utilised as compost.

To handle waste oil products, we have set up oil drums in the service yard of LYC for the collection of used engine oil and lube oil. Government-approved collector regularly collects the oil drums. In addition, waste oil generated from vehicle maintenance is also picked up regularly by registered chemical waste collectors and treated in registered chemical waste treatment facilities.

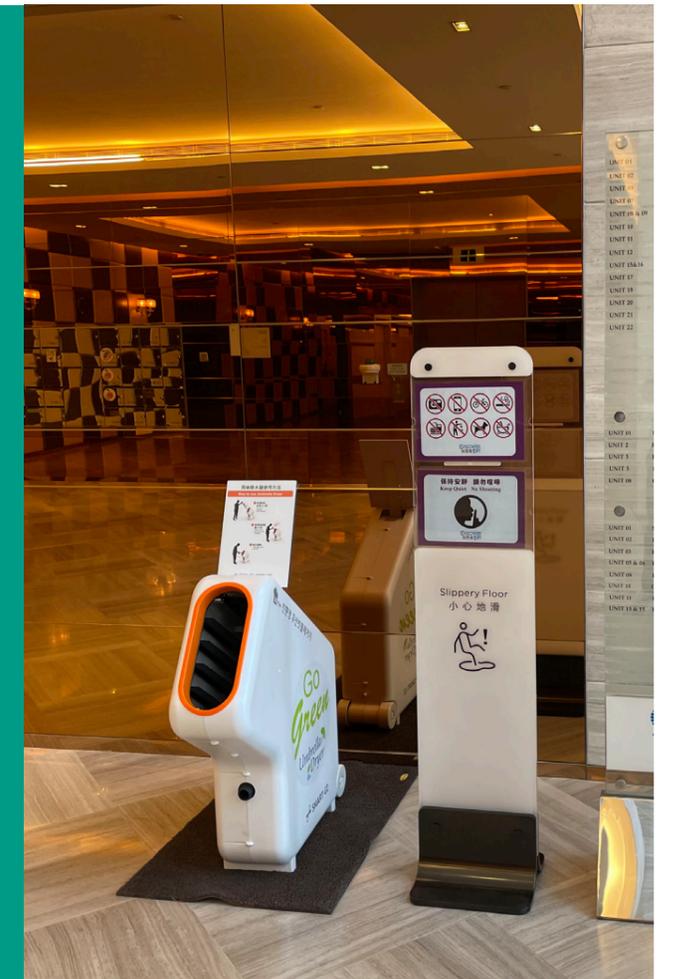


Introducing Hong Kong's First Solar-powered Beach Cleaning Robot

Recently, we introduced BeBot, Hong Kong's first solar-powered beach cleaning robot, to Tai Pak Beach in DB. BeBot is designed to collect solid waste on the beach, up to a maximum screening depth of 10 cm, without causing any negative impact on the environment. Its innovative technology allows for an unprecedentedly low pressure exerted on the ground, ensuring that the beach remains undisturbed while BeBot does its job. BeBot is capable of collecting a wide range of waste, including plastic bottles, bottle caps, plastic packaging, and micro-plastics, making it an effective solution to the growing problem of beach pollution. With its efficient and eco-friendly operations, BeBot is a significant step towards promoting sustainable beach cleaning practices in Hong Kong.

Recycling Beverage Cartons and Reducing the Use of Umbrella Bags

HKRI's "All-Clean" Beverage Carton Clean Recycling Programme, launched in April 2020, is an excellent example of the Company's commitment to sustainable waste management. Partnering with Greeners Action and Mil Mill - Hong Kong's first pulp mill and education centre - the beverage carton recycling programme has collected more than 519 kg of Tetra Pak and paper by March 2023. These recyclables are then sent to Mil Mill for the production of toilet rolls and M-fold hand towels, creating a closed-loop recycling system that not only reduces HKRI's own waste sent to landfills but also supports the development of local recycling industry. In 2022, HKRI's CDW Building and DB North Plaza continued participating in Greeners Action's Umbrella Bags Reduction Accreditation Program. Instead of using more umbrella bags, we set up umbrella dryers at the lobbies and progressively reduced the supply of umbrella bags - DB North Plaza and CDW Building achieved Diamond and Gold Level accreditations respectively.





More examples of our waste-handling practices are illustrated below.

Our Waste Reduction Initiatives

Paper waste

1. Office administrative work
 - Use of responsibly sourced paper
 - Paper products printed with soy ink
 - Installation of paper recycling bins
2. Hotel and leisure businesses
 - Phasing out paper brochures and leaflets and using electronic versions
3. Property development project
 - Use of digital copies for tender drawings and other documents
4. Investor relations
 - Shareholders are given the option to receive electronic versions of financial reports and other communication materials

Food waste

1. Discovery Bay
 - Participate in EPD's Pilot Scheme for food waste collection
 - Part of the food waste is processed into fertiliser
2. Hotel and leisure businesses
 - Handling of raw ingredients and portion sizes are precisely controlled to prevent unnecessary waste
 - Participation in the "Waste Cooking Oils" Recycling Administrative Registration Scheme organised by the EPD

Other waste-reduction initiatives

- Collecting and donating used clothes, second-hand books, and toys to NGOs
- Use of biodegradable packaging materials for hotel room amenities
- Use of reverse vending machine for glass bottles to encourage recycling
- Use of Styrofoam shredder and densifier to compact Styrofoam in high density to facilitate recycling
- Tree branches are cut into small pieces for ground cover and fine wood chips are mixed with horse manure and coffee ground to produce compost

Promoting Environmental Awareness

HKRI firmly believes that having a strong awareness is the foundation of the success of our sustainability practices. In addition to the practical initiatives that have been implemented across our different business units and functions, we have also been actively arranging and participating in various sustainability events.

In our workplaces, employees are reminded to consider the environmental implications of their behaviours through posters and notices. We have also set up recycling corners in our office buildings. In residential areas, recycling boxes are in place to encourage residents to recycle used goods. DB City Management initiated the "Green DBers" Programme to promote a green lifestyle and enhance interaction among residents. By focusing on activities such as food waste collection, leisure eco-workshops, and plant markets, the programme not only raises awareness about existing eco-friendly practices but also encourages the adoption of new ones. Green DBers also benefit from a dedicated newsfeed featuring the latest activity updates and receive valuable eco-related tips via regular emails.

HKRI introduced Farm-to-table concept to the DB community and HKRI staff by launching the DB Kids Farming Programme and "All-In" Farm-to-table Mixology & Pesto Workshop. Farm-to-table refers to the distance food travels from the place it is grown to the place of consumption. It is based on the concept that food is at its best when freshly harvested and locally produced. It encourages people to swap processed, genetically modified foods for natural local products. DB Kids Farming Programme is one of our key programmes designed for children and their family members. We organised the seasonal farming programmes at DB Community Green Square throughout the fiscal year. The young farmers, aged 4-16, learned planting skills and techniques from our landscape team. This year, we also welcomed the first batch of Discovery College students joining the programme, who generously shared their harvests with the elderly in the community. Besides, students from SKH Wei Lun Primary School were paired up with individual DB elderly residents to co-plant their allocated farmland. The diversified farming programme not only provided a unique learning opportunity for participants but also encouraged inter-generational interaction as well as community caring and sharing. In addition, our Care & Share team collaborated with Rooftop Republic, a social enterprise focusing on urban farming, to host the "All-In" Farm-to-table Mixology & Pesto Workshop for HKRI fellows. The workshop allowed attendees to learn about sustainable agriculture practices, mixology, and pesto making by using locally sourced, organic ingredients.



Despite the challenges posed by the COVID-19 pandemic, we have been trying to arrange as many green activities as possible. For example, we supported Green Council in hosting the Green Carnival 2023, which is considered to be one of the most popular public environmental educational events in Hong Kong. The event shared educational content on DB's sustainability practices via an e-Passbook for event participants, spreading the message of a green and low-carbon lifestyle.

As COVID-19 restrictions in Hong Kong and the mainland China are lifted, we are looking forward to resuming many of our sustainability events in the foreseeable future. We are highly committed to promoting environmental awareness within our Group and amongst the general public.

Climate Resilience: Our TCFD-Aligned Reporting

HKRI is fully aware of the potential impacts of climate-related risks and opportunities and their implications for the Group's long-term success. Starting this year, we will adopt the recommendations of the TCFD, a globally recognised framework for disclosing climate-related information. The TCFD framework provides a structured approach for disclosing information related to climate governance, strategy, risk management, and metrics and targets, which are essential components for understanding the potential impact of climate change on a company's operations and financial performance. By adopting the TCFD framework, HKRI aims to provide its shareholders and other stakeholders with a better understanding of the Company's climate risks and opportunities, and how we plan to manage them. As we continue to ramp up our efforts in combating climate change, we will, at the same time, improve the comprehensiveness of our TCFD-aligned reporting and enhance the relevant quantitative disclosures.

Governance

The Company's management understands the significance of establishing an effective, top-down climate governance structure in the Group. HKRI's climate governance structure is well-defined and integrated into the Company's sustainability governance. The Board, the ESG Committee, the CSR Task Force, and the Risk Management Steering Group oversee climate-related risks and opportunities. Their corresponding roles and obligations are presented below:



The Board

As the Company's ultimate decision-making body, the Board is responsible for ensuring that the Company integrates climate considerations into business decision-making processes. The Board reviews and endorses the ESG reports and results of materiality assessments.

The ESG Committee

Heads of different departments form the Committee. The Committee assesses HKRI's climate and sustainability policies and initiatives for different business segments. The Committee also evaluates the climate risks and opportunities identified. Recommendations and important discussion outcomes are channelled to the Board for further consideration and approval. The Committee also reviews the ESG Reports.

The CSR Task Force

The CSR Task Force is accountable for implementing the Group's climate policies and strategies, collecting risk data from different business lines, and preparing the annual ESG report. The CSR Task Force reports to the ESG Committee.

The Risk Management Steering Group

The Risk Management Steering Group conducts group-wide risk identification and assessment at least once a year. It delegates risk owners to monitor the identified risks throughout the year.

On an annual basis, the chairman of ESG Committee and the Risk Management Steering Group meet with the Board or its delegated committee. The close collaboration between the Board and the other responsible bodies ensures that HKRI's approach to climate governance is well-deliberated and comprehensive. In addition, the Board has endorsed to push forward the environmental intensity targets set in 2019 should be an ongoing priority for the Company.

Strategy

To develop long-term resilience against the changing world climate, we believe it is paramount to identify and understand the potential climate-related risks and opportunities the Group will likely face. To identify and assess the climate risks and opportunities, we conducted peer benchmarking and a climate risks and opportunities survey to evaluate the possible climate scenarios that we may face. Specifically, in line with the recommendations of HKEX's "Guidance on Climate Disclosures", we considered two sets of climate scenarios: turquoise and brown scenarios. Turquoise scenarios are the best-case scenarios, while brown scenarios are the worst-case scenarios. Selected turquoise scenarios include the Intergovernmental Panel on Climate Change ("IPCC")'s Representative Concentration Pathway ("RCP") 2.6, SSP 1 of Shared Socioeconomic Pathways, International Energy Agency ("IEA")'s Sustainable Development Scenario ("SDS"), and the Network for Greening the Financial System ("NGFS") Orderly Scenario. These scenarios assume a gradual transition to a net-zero GHG emissions economy and could potentially lead to a more sustainable and profitable future for the Company. Selected brown scenarios include IPCC's RCP 8.5, SSP 5 of Shared Socioeconomic Pathways, the IEA Stated Policies Scenario ("STEPS"), and NGFS' Hot House World Scenario. These scenarios assume a continuation of current trends, potentially leading to significant climate-related risks and challenges for HKRI.

Best Case Scenario

Below 2°C

- RCP 2.6
- SSP 1
- IEA SDS
- NGFS Orderly

Worst Case Scenario

~4°C

- RCP 8.5
- SSP 5
- IEA STEPS (2.8°C ~ 4.6°C)
- NGFS Hot House World Scenario

Examining the turquoise and brown scenarios can help us develop a more thorough understanding of the potential impacts of climate-related risks and opportunities on our businesses. Having a robust understanding of the potential impacts can enable us to develop more precise and effective climate strategies. Considering the useful life of assets, we adopted three different time horizons for identifying and categorising potential climate-related opportunities and risks: the short-term, medium-term, and long-term (5, 10, and 30 years into the future, respectively).

Our Environment

Transition Risks

The identified transition risks primarily relate to regulatory compliance costs, additional expenses to incorporate new technologies into operations, and costs incurred from changing market demand and preference. These risks could potentially affect our profitability in the short- to long-term, if not effectively managed.

Transition Risks		
Risk Categories	Potential Risk Implications	Time Horizon
Policy & Regulation	Increase in cost to comply with tightened regulations	Short- to long-term
	Replacement/procurement of assets due to policy changes	Medium- to long-term
	Increase in costs to future-proof operations	Short- to long-term
	Increase in non-compliance risk	Short- to long-term
Market	Increase in costs due to a demand shift in the market towards sustainability	Short- to long-term
	Increase in stakeholder expectation and investor demand for green and low-carbon products and investment	Short- to long-term
	Reduction in capital availability	Medium- to long-term
	Increase in market and consumer demand for more green and sustainable properties	Medium- to long-term

Physical Risks

Potential physical risks are expected to result in production capacity or supply chain-related issues, increased operating costs, and stranded assets. These risks could potentially impact the Company's long-term viability and financial performance. For example, damage to property and assets in high-risk locations could lead to write-offs and early retirement of these assets, resulting in significant financial losses.

Specifically, throughout the short- to long-term, physical climate risks could lead to an increase in operating costs due to additional spending on climate mitigation measures (e.g., more air conditioning expenses due to higher temperature, higher maintenance costs due to increased wear and tear). In addition, in the medium- to long-term, physical climate risks may disrupt HKRI's supply chain and/or production capacity, negatively affecting revenue streams (e.g., loss induced by supply delay or service disruptions). Furthermore, asset value could be reduced due to exposure to physical climate risks, leading to potential write-offs or early retirement of properties or assets situated in high-risk locations. Concurrently, operational costs may increase as climate-related impacts on the workforce necessitate additional training for emergency plans.

Opportunities

Climate change could also bring about a number of opportunities for our businesses. The potential opportunities primarily relate to revenue gains from improved energy efficiency, the development of new technologies, and the shifting market preference. For example, partnership opportunities with universities and NGOs could lead to developing new-to-market services and technologies, which may bring about higher profit margins.

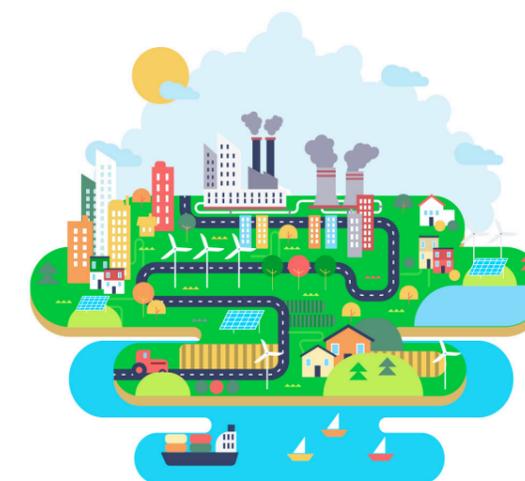
Opportunities	
Potential Opportunities	Time Horizon
Reduced operating costs (e.g., through efficiency gains and cost reductions from energy, water, and waste management)	Medium- to long-term
Increase in revenue due to a shift in market preference (e.g., increased revenue due to potentially higher rental premiums for green buildings)	Long-term
Increase in revenue through renewable technology (e.g., increased revenue from selling generated renewable energy to power companies)	Medium- to long-term
Academic-business-partnership opportunities (e.g., R&D programmes with universities and NGOs may lead to the development of new low-carbon technologies, leading to higher profit margins for the Company)	Long-term

Risk Management

Risk management is vital for the sustainability of our businesses. Climate-related risks are incorporated into the group-level risk governance and management framework, which includes the Board, the Audit Committee, the Risk Management Steering Group and different business lines. Specifically, the CSR Task Force and ESG Committee are responsible for assessing and prioritising climate risks. The ESG Committee works closely with varying lines of business to ensure that measures related to climate risks are incorporated into the operations of different business units/departments.

We are currently working on measuring and quantifying the identified climate risks. For example, we will use the Coastal Risk Screening Tool provided by Climate Central to map out the effects of rising sea levels on DB. Our preliminary findings show that under the RCP 2.6 scenario, our flagship project in Hong Kong - DB is at relatively low risk in terms of exposure to rising sea levels which ultimately lowers the financial risks involved. But under the RCP 8.5 scenario, with the increased risks in rising sea levels, financial risks in relation to DB is expected to hike. With the help of models, we can accurately identify the potential impacts of climate change on our operations and estimate the associated financial risks.

Looking ahead, we will continue to augment our risk management capabilities by leveraging both global climate models and regional climate data. Utilising these models and input, we will conduct analysis to predict local climate scenarios and assess the exposure of our assets and operations in a timeframe that extends to the end of this century. Building on our current climate risk management strategy, we intend to further deepen our focus on quantifying the physical impacts of climate change on our assets by implementing asset-level



modelling. In particular, we will evaluate both acute and chronic physical risks, such as flooding, storms, heat stress, and water stress, under the aforementioned Representative Concentration Pathways (RCP 2.6 and RCP 8.5). By encompassing these two representative scenarios, we are better equipped to gauge the potential risk exposure for our businesses and assets. In particular, we will analyse the proportion of our portfolios that will be under low, moderate, and high risk in the “well below 2°C” and “4°C” world across an expanded set of time horizons.

Furthermore, we will perform comprehensive assessments of our assets to ascertain their level of vulnerability and their capacity to adapt under potential climate risk scenarios. This will provide us with a more holistic view of the potential impacts of climate change on our operations, allowing us to design suitable strategies for adaptation and mitigation and enabling us to anticipate and manage the associated financial risks more effectively.

Through these efforts, we aim to provide a more detailed, quantitative, and transparent disclosure of the impacts of climate change on HKRI's businesses and operations in our future reports, aligning with our commitment to sustainable and responsible business practices.

Metrics and Targets

We are committed to reducing our environmental footprint and are seeking every possible way to mitigate the negative impacts of our operations on the world climate. To achieve the sustainability targets we set in 2019, we are working hard to reduce our emissions intensity, waste (paper) intensity, water use intensity, and energy use intensity. To measure our progress towards these targets, we plan to upgrade our monitoring and reporting systems. We track our energy use, water consumption, and waste generation regularly and transparently report to our stakeholders to identify areas where we can improve.

Our People

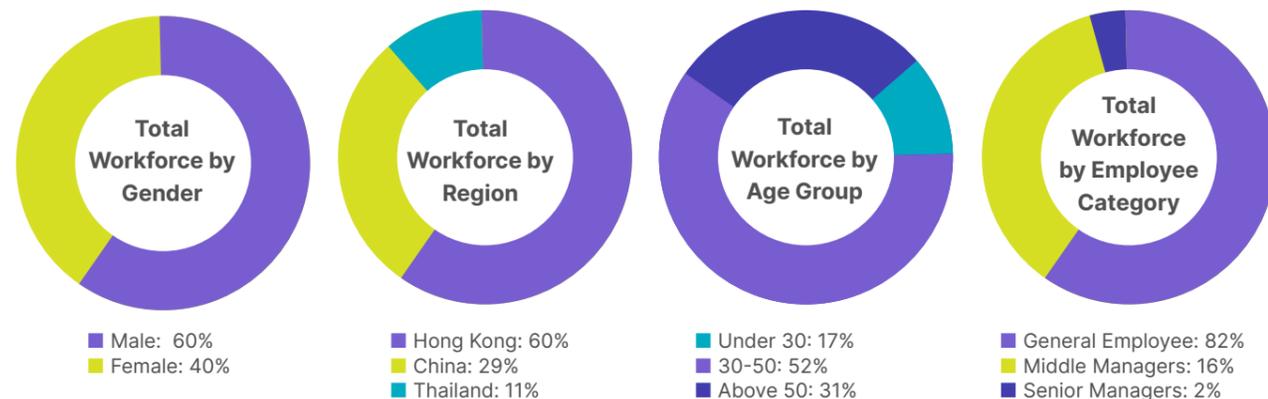


We believe that a healthy and happy workforce is more productive and sustainable.

SUSTAINABLE DEVELOPMENT GOALS



The success of HKRI rests on its hard-working employees. At HKRI, our employees' well-being, health, as well as personal and professional development are of utmost importance to us. We strive to create a work environment that supports our employees' personal and professional development, while promoting work-life balance, physical and mental health, and overall wellness. We believe that a healthy and happy workforce is more productive and sustainable. We plan to scale up our investment in various initiatives to support our employees' physical and mental health needs, such as arranging more recreational activities. Our dedication to promoting mental health awareness in the workplace has earned us recognition as a Mental Health Friendly Supreme Organisation by the Department of Health in Hong Kong. Amidst the global pandemic, we have implemented flexible work arrangements to protect our employees, while ensuring they can carry out their duties as usual. As we gradually advance into the post-pandemic world, we will remain committed to providing for the well-being of our employees and supporting them in every way possible.



HKRI is driven to provide a safe working environment for our employees and minimise the risk of any work-related harm or accidents. Our different business units have set up their own OSH committees. The primary function of the OSH committee is to formulate and develop OSH policies, analyse and review incidents, and recommend corrective and preventive measures.



Members of the OSH committee are appointed by the Company's management and are re-elected periodically. To ensure that all Company's functions are properly considered regarding health and safety issues, members are usually selected from different departments and functions. The committee consists of both management and employee representatives, with the number of management representatives not exceeding that of employee representatives. Such committee structure ensures that the voices of employees can be well heard.

To make sure that our staff are well-informed about the latest OSH policies and guidelines, we regularly communicate and educate our staff through various platforms, such as an internal OSH website, training, and drills, etc. Newly joined hires are required to attend the safety training courses soon after onboarding. During the year, 8,476 hours of OSH training were provided to employees across our businesses, representing a 12% increase in total hours from the previous year (2021/2022: 7,590 hours). There were no cases of non-compliance relating to the provision of a safe working environment and the protection of employees from occupational hazards during the year.

HKRI takes the safety and well-being of its employees and contractors seriously and reflects so in the rigorous health and safety measures implemented in its property development and renovation projects. For our construction sites, we deploy safety inspection officers responsible for monitoring and submitting fortnightly safety reports. Contractors are required to strictly follow the relevant OSH requirements, ensuring that all workers are aware of the safety standards they need to meet while working on the sites. Furthermore, all contractors working on HKRI's property development projects are provided with the All Risk Insurance and the Third-Party Liabilities Insurance.

OSH audits were arranged for business units during the year and suggestions for improvement were made by independent OSH consultants. DB OSH Management

Committee is responsible for monitoring all follow-up actions. We had also arranged internal safety training for our frontline supervisors to improve the implementation of the OSH policy.

Safeguarding our Workers at DB

Our DB operations continue to operate with the "Safety first" principle. Every year, we regularly conduct audits, drills, and provide safety education materials to boost awareness among our staff. With subsidy from Occupational Safety & Health Council, we are also promoting OSH to partners and other stakeholders in DB.

The DB team's dedication to safety is demonstrated by their proactive approach to addressing safety-related incidents. All such incidents are treated seriously and are thoroughly investigated to identify the root cause. Results of the investigation are shared transparently with employees, and counter-measures are implemented to prevent similar incidents from happening again. Such proactive approach not only helps to prevent incidents from reoccurring but also establishes a culture of safety within the team.

To ensure the safety of our transportation operations, we periodically examine and maintain both our hardware and software, such as traffic signs, road markings, and navigation facilities, to ensure they function correctly and provide clear traffic directions. We also optimise work schedules for our crew members and bus drivers to make sure that they can be well-rested and perform their duties safely.

At the LYC, we equip our team with top-of-the-line safety equipment. The Club's safety policies and guidelines are fully compliant with the Occupational Safety and Health Regulation (Cap. 509A). The team receive training regularly, and they closely monitor activities at the marina daily to minimise the risk of incidents.

Operating Under the Pandemic

Staff Care Under the Pandemic

A range of measures and policies have been implemented to provide a safe and healthy working environment for our employees during the COVID-19 pandemic. We supply our staff with protective equipment, such as masks, hand sanitisers, and disinfectants, to help prevent the spread of the virus. On a regular basis, we also send out health reminders to all staff, ensuring everyone is well-informed and able to take appropriate action to protect themselves and others. To better protect our employees, we allow them to adopt flexible work schedules and work remotely. Throughout the past three years, we have provided briefing and training sessions to our staff, helping them to better understand and follow the COVID-19 safety measures in place.

At the group level, we have developed a four-tiered response system with clearly defined command structures at every level. The system allows for efficient communication and cooperation between different operating regions and departments, minimising the group-level impact of unexpected events.

Shanghai was hit by a severe COVID-19 outbreak during March and April 2022, HTH stepped up its support to employees and provided them with essential supplies such as fruit, vegetables, meat products, and cooked meals, which were delivered to their doorsteps throughout the month of April. The employees were also sent letters expressing gratitude for their exceptional efforts and encouraging them to take care of their well-being during these challenging times. This act of caring and support demonstrated the Group's commitment to its staff and their welfare during an unprecedented health crisis.

In the face of the lingering pandemic over the past year, we made new attempts and organised various PRI²DE Webinars to cheer and recharge our colleagues. Activities in 2022 include Diet for Eye Health, Solutions to Neck and Back Pain, Emotion Management Workshop and Pastel Nagomi Art Workshop. We will continue to promote physical and mental health among the workforce.

The Group's long-awaited Annual Dinner Party finally resumed after three years. As a token of appreciation for our colleagues' hard work throughout the year, the "Together We 45" Annual Dinner Party was held at DB on 6 January 2023.

Given the current COVID-19 situation in Hong Kong, mainland China, and Thailand, we have relaxed some of our measures and requirements in response to the local policy changes. We will continue to closely monitor the situation and update our policies as appropriate.



Talent Attraction and Retention

Talents have always been the greatest asset of HKRI. Our success in the future crucially depends on how we recruit, retain, and develop our talents. As of 31 March 2023, our workforce in Hong Kong, mainland China and Thailand totalled 2,084 employees.

Since we highly value the importance of diversity, equity, and inclusion in creating a harmonious, capable, and dynamic workforce, we have a solid commitment to objectivity and abide by a set of fair hiring policies throughout the recruiting process. We strictly adhere to policies of non-discrimination and anti-harassment. Candidates are treated fairly, and any form of bias based on gender, age, race, ethnicity, religion, etc. is eliminated. Besides, we have also implemented measures to ensure that no child or forced labour is used in our operations or supply chain. We have a zero-tolerance policy towards such illegal practices and have put in place detailed checking and verification procedures to prevent such practices from occurring.

We offer highly competitive remuneration packages and employee benefits to attract and retain talents. In addition to the basic benefits such as medical insurance, discretionary bonuses, and various paid leaves, our employees are also entitled to discounts on a wide range of products and services, such as hotel rooms, medical and dental services, etc. We regularly review our benefit packages and policies against industry standards to ensure our employees are properly compensated.



HKRI recognises the importance of continuous learning and development for employees, and we offer a wide range of training and educational opportunities to help our employees acquire new skills and stay abreast of the latest industry developments. We invest heavily in employees' professional growth and career advancement from technical training to leadership programmes and mind-set coaching for senior staff. We organise regular educational lectures and training sessions to enhance employees' knowledge and skill sets. These training programmes are tailored to meet the needs of staff across different operations. For instance, our employees from 16 different departments attended the One o'Talk Webinar, which featured a presentation about the Metaverse by a Hong Kong Polytechnic University professor. In addition, we also sponsor external courses and provide educational assistance for employees' pursuit of academic advancement through external studies. For example, we sponsor our employees in obtaining Professional Diploma in Property and Facilities Management, Certificate in Property Management for Property Management Practitioner (Tier 1) License, and Diploma in Certified Environmental, Social and Governance Analyst®.

For some of our operations, employees are also required to attend a number of compulsory training courses, such as obtaining the Type Rating Certificate for ferry operation and the first-aid training for tunnel operation. Such mandatory training help to ensure our staff are well-prepared to handle emergencies. Various safety drills are also conducted regularly.

To better support our employees in fulfilling their personal and career aspirations, our staff are assigned individual supervisors and are encouraged to discuss regularly with them. This coaching relationship opens up a channel that allows for the efficient transfer of valuable work experiences from the seniors to the juniors, further assisting our people in achieving their personal and professional development goals.

OPERATING RESPONSIBLY





SUSTAINABLE DEVELOPMENT GOALS



In order to provide quality products and services, it is essential to understand the needs and expectations of our customers. We have established various communication channels to collect and encourage valuable inputs from our customers, including feedback, complaints and suggestions. The information collected would boost the quality of our products and services, and hence, customer satisfaction.

HKRI believes that green procurement is one of the critical elements for sustainable and ethical business. Despite the higher investment cost, green products provide greater value and more environmental benefits to our customers than traditional products. With the focus and prioritisation of green products, we are able to fulfil our social responsibility, align with the global sustainability agenda and meet the expectations of our increasingly environmentally conscious stakeholders.

To maintain both our customer satisfaction and socio-environmental responsibility, HKRI has been operating with the principles of business morals and ethics. We have established comprehensive internal policies and mechanisms to manage our value chain as well as to maintain our consistency in operations and productions. The policy procedures and mechanisms are constantly reviewed and improved, especially when there are any compliance needs from the applicable laws and regulations. With regular reviews and improvements, these policies remain detailed, efficient and effective.

Upholding Business Ethics

Anti-corruption and Money Laundering

Throughout the operation and value chain, HKRI strictly complies with all the laws and regulations related to anti-corruption and conforms to the highest ethical standard for related issues. We believe that high levels of personal integrity, business ethics, accountability and transparency are key to the long-term development of HKRI and integral to gaining the trust of our investors and other stakeholders. Thus, we have established a list of policies to set standards for our employees. For instance, the *Employee Handbook* and *Code of Conduct* provide the fundamental ethical standards that every staff member should strictly observe. Also, the guidelines on confidentiality and avoidance of conflict of interests instruct our employees to handle information obtained concerning their employment and to avoid any conflict between their personal interests and the interests of HKRI. It illustrates the appropriate action in the possible scenarios and the standard procedure in monitoring and disclosing the conflict of interest. On the other hand, the *Anti-Fraud Policy* aims to promote an ethical culture and outline HKRI's expectations and requirements for the prevention, detection, reporting and investigation of any suspected fraud, corruption and other similar irregularities. It clearly states that offering or accepting any form of advantage for the purpose of influencing business decisions and making any form of payment to or taking the same from any person or organisation with whom we have business dealings are strictly forbidden.



Moreover, HKRI has established a whistleblowing procedure and relevant policy to encourage stakeholders to speak up against inappropriate actions. The *Whistleblowing Policy* aims to provide reporting channels and guidance on whistleblowing to employees or other stakeholders to raise their concerns, and reveal suspected fraud, malpractice or misconduct before these activities cause disruption or loss to HKRI. Our employees can make anonymous reports of any form of misconduct or suspicion to our internal audit department or external anti-corruption reporting channels. It is also possible for our employees to deliver their concerns to HKRI by our official email and phone line in a timely manner. HKRI respects and protects every individual making reports in good faith and we are committed to delivering fair treatment of all reported cases. Unless it is required by law, legal, audit purpose or when law enforcement is needed, we will keep the confidentiality of all whistle-blowers and contents reported with our greatest effort.

To ensure our employees understand and comply with our anti-corruption policies, we give all new hires a set of *Code of Conduct*, and an agreement of compliance must be signed. Moreover, HKRI invites the Independent Commission Against Corruption ("ICAC") to deliver annual training to our staff on anti-corruption legislation and practices to refresh their understanding of anti-corruption and the gravity which corruption actions have on HKRI. The anti-corruption training participants include management, and relevant materials are circulated to Board members. In addition, online training is offered for management for their convenience. In 2022/2023, approximately 667 hours of anti-corruption-related training were conducted for employees and management across the Company.



Data Privacy

Data privacy has been one of the main concerns for our customers. To develop a trusted and stable relationship, we have a strong fundamental focus on data privacy that all data are handled with absolute caution and compliance with the *Personal Data (Privacy) Ordinance (Cap. 486)*. The *Security Policy* was established to set standards for accessing, storing and using customer personal data and any confidential information collected in our business operations. For instance, we keep all data in secured and centralised locations with restricted access and password protection. Also, there are dedicated staff members to ensure customers' data is optimally protected. Moreover, identification and verification are required for assessing our employees' mobile devices and laptops while data processing for third-party usage is restricted. Lastly, all unnecessary records are removed, and all printed documents with confidential information are appropriately shredded and disposed of.



Intellectual Property Rights

Intellectual property ("IP") rights protection has been respected and recognised as part of our business ethics. It is required for our employees to comply with the law that they should obtain appropriate licences from the copyright owners when using the copyrighted works. Appropriate licences must be obtained for all the computer software used in operations, and the stated terms and conditions must be followed during usage. Similar respect is expected for HKRI's IP, we would take immediate action against any cases of scam, misuse of information, or infringement of articles and materials related to the group.



Quality Assurance and Customer Satisfaction

To meet our customer's expectations, HKRI has developed a comprehensive assurance process and framework while aligning industry best practices and complying with relevant regulations through our experiences and expertise over the years.

In the tendering process of the property development projects, bidders are required to fulfil necessary technical specifications and quality and safety requirements to ensure that their deliverables meet our expected standards. In the construction phase, the construction progress, including materials, craft and compliance with the contractual duty, will be actively monitored by our staff, architects, and on-site consultants. If any defect or non-compliance is discovered, prompt corrections and explanations are required. During the marketing period, HKRI will regularly review and update the materials used in marketing and advertising with the latest attributes of our products and services, complying with the relevant laws and regulations. Treating customer satisfaction as one of our top priorities, we offer a defect liability period to brand-new flat buyers, and the handovers are done by a dedicated team to smooth out the process. In 2022/2023, there hasn't been any non-compliance with relevant laws and regulations concerning our property sale.

To facilitate a better understanding of our customers' expectations, we have set up multiple channels for customers to provide feedback. Then, our team will review and consider the feedback as appropriate. For instance, there are regular meetings between tenants and our leasing team to address concerns and improve our relationships, Quarterly Passenger Liaison Group meetings are held to obtain passenger feedback for the transportation operations. In addition, we conduct regular customer research and analysis to gain an understanding of the latest customer needs and expectations in the market.

DB City Management held regular meetings at DB to gather feedback and suggestions from the owners' organisations and representatives. Our operation units have recorded and reviewed the feedback carefully.

In response to the implementation of mandatory licensing regime in Hong Kong, the Group's property management teams have acquired the Property Management Company Licences. The code of conducts required by the Property Management Services Authority ("PMSA") have been incorporated in the daily operations, e.g. complaint handling mechanism. Performance pledge is also adopted to ensure the responsiveness of our staff.

Operating Responsibly

Protecting Our Stakeholders

It is equally vital for us to protect the well-being of our stakeholders, including but not limited to our customers, tenants and residents, and employees. The following preventive measures against COVID-19 are implemented during this reporting year:

- Lift buttons, panels, entrance carpets, door handles, and escalator handrails were cleaned and disinfected once an hour
- All fabric seats and carpet tiling were replaced by "easy to wipe clean" materials
- Notices and announcements were issued to remind all stakeholders to wear a mask and paying attention to personal hygiene
- COVID-19 related video messages from Government were broadcasted on board vessels to improve awareness
- Disinfectant hand gels were offered for visitors and passengers
- Long-lasting disinfectant spray, such as Nano TiO₂/Ag, was applied in vehicles, high-risk areas and common touchable facilities in the managed properties to prevent the spread of viruses
- Inspections of drainage pipes were conducted with immediate repairment needed

- Body temperature was measured at the entrances of HKRI premises
- Photo-hydro-ionisation air purifiers were installed in passengers' lifts
- COVID-19 Antigen rapid test kits were offered to staff or visitors if needed

In hospitality operations, a Coronavirus Preventative Action Plan is developed for our hotels and clubs to ensure the health status of hotel guests and visitors. The following measures included in the action plan are executed throughout 2022/2023:

- Duty manager was available round-the-clock to assist guests with medical needs at the hotel
- All in-house guests were required to measure their body temperature
- Hand sanitiser was provided in public areas
- Sanitisation of all elevators and entrance door handles were timely conducted
- Sanitised mats were placed in high traffic flow areas, including the main entrances and side entrances
- Qualified air purifiers with air change functions were installed in restaurants



Quality Catering Service

HKRI has incorporated a list of measures to minimise potential food hazards, including food poisoning and foodborne illnesses, to ensure legal compliance, and more importantly, to deliver high-quality food to our customers continuously. To ensure the food quality and standards and the performance of the equipment used by the hotel restaurants in TSS, we partner with a specialist in food safety and product testing. In addition, we incorporated the Hazard Analysis Critical Control Point (HACCP) Food Safety Plan, ensuring strict control and observation in all critical points of food preparation and

strict compliance with the instructions given by the Food Safety & Hygiene Book.

All food delivered to us must be labelled and stored properly; otherwise, they will be returned to the suppliers immediately. Then, we will inspect and assess the food received. After passing our assessment, the delivered food will be stored in our inventory under the "first-in, first-out" policy. With the systematic management of food and beverage flow, the condition of our food delivered for customers' consumption will be optimised.

Supply Chain Management

Our operations rely on an extensive network of suppliers and sub-contractors, due to our business nature. Thus, developing robust collaborative supply chain partnerships with our suppliers is as crucial as ensuring the quality of our products and services. We select our suppliers with cautions based on comprehensive criteria, such as suppliers' experience, competence and proven track records. In our *Tender and Procurement Policies*, we specified details on quotation requests and vendor selection to establish open, fair, competitive and transparent procuring procedures, and to ensure reasonable pricing and up-to-date information. Effective monitoring and management controls are in place to detect and prevent bribery, fraud or other malpractices in procurement, tendering, and selecting appropriate contract types according to needs.

Also, we closely monitor and evaluate the performance of our suppliers to ensure they fulfil their duties up to our standards during the contract period. With our operations rooted in good business ethics, all our contractors and suppliers are required to comply with our anti-corruption regulations. Please refer to this report's "Anti-corruption and Money Laundering" section for the detailed information.

Apart from anti-corruption, we extend our sustainability commitment into our supply chain. Sustainability performance has been incorporated as one of our criteria in the tender evaluation and supplier assessment. We will encourage current suppliers to improve their sustainability performance by providing incentives while screening out those who didn't improve in sustainability nor align with our vision based on the assessment result. Moreover, as stated in our internal guidelines, we preferred reliable non-hazardous products and locally sourced products with relatively less carbon footprint. For example, when purchasing new vehicles, our transportation operations consider energy efficiency and emission performance as important criteria in the tender selection process. When granting a tender for cleaning all residential buildings in DB, City Management considers green commitment as one of the key scoring

assessments. In addition to the current procurement policy, we have developed the *Supplier Code of Conduct* further to promote our sustainability vision to our supply chain. An improved procurement system is launched in 2023, with clear updates on our expectations on business dealings, labour and human rights and environmental performance. As a licensed property management company, DB City Management has also committed to follow the PMSA's Code of Conduct on procurement.

Our hotel and leisure businesses generated a significant portion of waste. To minimise the environmental impact brought by the waste, HKRI has been working with our suppliers to increase the usage of durable and recyclable materials, recycle used coffee capsule pods, upcycle linen into shoe pads, and adopt digital operation in appropriate conditions. For instance, when assessing the suppliers in Thailand, apart from reviewing suppliers' reputation and image on upholding sustainability, our hospitality procurement team would conduct monthly site visits to new suppliers' production plants or shops to ensure all ordered items are properly handled. In addition, certificates or proofs of social responsibility and environmentally friendly measures, such as ISO, HACCP certificate, would be collected on an on-going basis for the assessment. TSB also assessed our suppliers' sustainability profile by a comprehensive list of criteria, including safety and product quality, human rights and labour standards, environmental sustainability, compliance, disclosure, risk management, responsible material procurement and social contribution. HKRI will increase and tighten the set of assessment criteria in the future to ensure appropriate standards are met. On the other hand, to enhance energy efficiency and lower emissions, our transportation operations have spent great effort to improve the sustainability profile. In fact, the minimum standard for all our new buses ordered from 2019 onwards is compliant with Euro VI. HKRI strives to commit to sustainability through a multitude of endeavours. With the high standard and preference on environmentally and socially responsible suppliers, other suppliers will be concerned with their existing issues and more motivated to become sustainable. Ultimately, we continue to operate and improve as an ethical and responsible business.

Our Community





Helping Those in Need

DB Charity Walk

In 2022, we fully supported the DB Charity Walk to raise funds for the Neighbourhood Advice-Action Council's ("NAAC") elderly service. Over 100 DB residents attended the charity walk, demonstrating their support for this worthy cause. The walk began at DB North and took participants through some of the most scenic routes in the area, including The Pavilion, DB Road, Tai Pak Beach, and finally ended at DB Pier. More than a fund-raising event, the walk gave DB residents a chance to come together and enjoy the beauty of the local area during the pandemic.

Charity Campaign with the Gift of Happiness Foundation

TSB has been working with the Gift of Happiness Foundation ("GoHF") to organise charity events for many years.

This year, the theme of the charity event is "Book of Wishes". The charity campaign invited individuals and organisations to donate to fulfil the Christmas wishes of underprivileged children in Thailand. The children's wishes were expressed through their drawings and compiled into a book. Besides, TSB also raised cash for GoHF, which then provided educational materials, clothing, toys, medical supplies, toiletries, and bedding to the underprivileged.

In 2023, TSB and GoHF's partnership expanded to include the Sathorn district, where the hotel is located. In the future, with support from the local government, we are planning to organise more events in the district.



"One Egg" Project

For three consecutive years, HTH has partnered with the Shanghai United Foundation in the "One Egg" project. Our participation in the campaign has allowed us to sponsor one-year egg supply for students from underprivileged areas, with the aim of improving their overall nutrition and health.

Transform Plastic Bottles into School Uniforms

During September and October 2022, HTH collaborated with multiple environmental charities to launch a plastic bottle recycling programme. The mall installed recycling bins to collect plastic bottles, which were then processed to create school uniforms for donation to schools in less economically developed regions.



SUSTAINABLE DEVELOPMENT GOALS



As one of the pioneers of Hong Kong's industrial boom since the 1970s, HKRI grew and flourished with the local community. Our every success cannot be achieved without continuous support from them. At HKRI, we aim to positively impact the local community through various non-profit events and activities. Since the very early days of our Company, we have put great emphasis on encouraging our employees to participate in multiple volunteering programmes, arranging donations, and providing sponsorships to support people in need, especially the vulnerable and the disadvantaged. Our dedicated HKRI Care & Share team, operating for 18 years, designed and arranged most of our community activities. In response to the various COVID-19 restrictions set by the local governments, we suspended many of the planned events in Hong Kong, mainland China, and Thailand. During the hard times, however, we did manage to hold some very successful activities while abiding by the local regulations. We are constantly looking for new opportunities to give back to the communities and are looking forward to interacting more regularly with our people as we exit the darkest period of the global pandemic.

Our Community

Colourising Our Art and Culture Life

As one of our primary initiatives, we are dedicated to promoting the development of arts and supporting talents. We firmly believe that originality and resourcefulness of our future generation are essential in creating and maintaining a prosperous and innovative society. Therefore, we are committed to fostering imagination and nurturing potential, recognising their vital role in driving progress and advancement. As a long-time supporter of Hong Kong Arts Festival ("HKAF"), we have sponsored *Force of Nature* this year, performed by international ballet superstar Natalia Osipova.

HTH is proud to have collaborated with Art+ Shanghai Gallery to host the "Feel the Power" exhibition. The showcase featured artworks from six talented female artists, each with a unique cultural background and spanning different age groups. With a diverse range of art pieces, including traditional handicrafts and contemporary art forms, the exhibition aimed to promote the strength and influence of women. We are honoured to have been a part of this meaningful event, supporting the recognition and advancement of female artists. From July to October 2022, HTH collaborated with Be Pink, a women's programme under a foundation, to launch the "Pink House" charity initiative.



This initiative aimed to empower women by fostering self-awareness and enhancing their sense of self-worth. The Pink House pop-up store provided a platform for women to connect, share knowledge, and engage in diverse activities, creating a supportive community where women could de-stress and cultivate inner peace. In addition, the Pink House hosted various workshops and promotional events centred around charitable themes, offering the public an opportunity to learn more about different charitable initiatives.



We take pride in our sponsorship of the Sovereign Art Foundation's Make It Better ("MIB") Programme in Hong Kong. The MIB Programme is an initiative aimed at supporting children from underprivileged backgrounds and with special educational needs. It provides a series of expressive arts workshops that are tailored to build self-esteem, confidence, self-awareness, and interpersonal skills. Our sponsorship reflects our commitment to promoting the growth and well-being of the community, especially those who are most in need.



Hotel Touring & Table Manner Class

In September 2022, we invited 51 students from Caritas St. Joseph Secondary School to Auberge Discovery Bay Hong Kong to learn more about the hospitality industry and participate in a table manner class. The students had the opportunity to learn about the daily operations of our hotel and gain insights into the various departments that contribute to its smooth functioning. This experience gave them a glimpse into the industry and broadened their understanding of the career opportunities available in the hospitality sector.

The highlight of the event was the table manner class, where 15 of our hotel staff volunteered as teacher and helpers. The course covered various topics related to table manners, such as basic table setting and the proper use of utensils. The session's interactive nature helped students learn in a fun and memorable way.



Accelerating Our Journey to Go Green

"All-Green" Shibori Eco-dye Workshop

Celebrating the 40th Anniversary of CDW Building, HKRI Care & Share partnered with Dyelicious and host a green workshop at CDW Office to introduce a traditional Japanese tie-dye technique called Shibori. Leftover food items such as ginger and spring onion were used as natural dyes. The event also educated participants on the local Assam Indigo, which was used by the Hakka people as a source of indigo dye and is now being preserved by Dyelicious and Kadoorie Farm to promote cultural and rural sustainability. The event provided a fun and educational experience for colleagues.

Other Community Contributions

Besides the events mentioned above, HKRI has also arranged, sponsored, or participated in many other meaningful activities during the past year: "Love & Design" Kindergarten Renovation Project, "All-In" Mooncake Donation, Sing For Love Cantonese Opera Training, Mindfulness Meditation sessions, The Community Chest's Dress Casual Day and more.

At our Company, we believe that being a responsible corporate citizen means more than just meeting our business obligations. It also implies actively seeking out ways to contribute to the betterment of the society we operate in. Whether through our support for local charities or our participation in community service events, we are committed to being a force for good in our society. As we move forward, we will continue to find new and innovative ways to positively impact our communities.



We are committed to being a force for good in our society.

Building a Vivid Community

"All-In" Foam Bar Football Play-off

HKRI Care & Share introduced Foam Bar Football, a new elderly sport originated from Japan, to Hong Kong. In July and Nov 2022, we worked with Tung Wah Group of Hospitals ("TWGHs") Wilson T.S. Wang District Elderly Community Centre to organise two fun-filled "All-In" Foam Bar Football Play-offs for the elderly in the community. The age-friendly sport is welcomed by the older people and the event was a huge success, with over 70 elderly participants enthusiastically taking part in the game. After the game, some volunteers also joined in for a friendly match with the elderly participants.

By participating in this activity, elderly citizens have the opportunity to rejuvenate their passion for sports and improve their health, while strengthening essential cognitive and physical skills, such as agility, hand-eye coordination, and cognition. The sport fosters a sense of competition and team spirit by building interpersonal relationships with teammates. Our Care & Share team is planning to extend foam bar football to more community centres with TWGHs, encouraging more elderly to take part in this beneficial and engaging sport. Please [click here](#) to see the elderly and volunteers in action.

"All-In" Seaside Mural Painting for the Community

HKRI Care & Share has collaborated with Love.Together@DB to extend their support towards the mural painting initiative organised by Tung Chung Safe and Healthy City at Tung Chung New Development Ferry Pier. The volunteer team, consisting of colleagues from various departments and their family and friends, lent a helping hand to paint two vibrant murals depicting the hotspots and popular community events in DB.

Celebrating the Thai National Children's Day

In January 2023, TSB joined the Thailand National Children's Day activities at Tungmahamek Police Station. TSB highly values its relationship with the local community and seeks every possible way to contribute and help. On the day, TSB's Human Resource Director and the ESG Community team members participated in the event and donated toys, stationaries and bicycles to kids. Beyond material donations, the event offered an opportunity for TSB employees to interact with the local community, build relationships, and deliver a positive impact on the lives of those around them.

Performance Data Summary



Performance Data Summary

Segment	Unit	Property Development		Property Investment & Management		Hospitality		Discovery Bay City Management & Transportation		Total	
		2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022
Emissions											
NOx ^a	Tonnes	1.27 ^b	0.07	0.00	0.00	0.77	0.86	289.33	275.97	291.38	276.90
SOx ^c	Tonnes	0.00	0.00	0.00	0.00	0.00	0.00	17.85	16.09	17.85	16.90
PM ^d	Tonnes	0.10	0.01	0.00	0.00	0.06	0.07	4.34	4.24	4.49	4.32
Sewage ^e	m ³	-	0.00	-	0.00	-	-	48.00	24.00	48.00	24.00
Greenhouse Gas (GHG) Emissions^f											
Direct emission (Scope 1)	CO ₂ e tonnes	40.43	35.62	1,810.01	1,677.83	4,281.02	2,950.75	24,253.98	24,059.82	30,385.44	28,724.01
Direct emission (Scope 1) intensity	CO ₂ e tonnes /Segment revenue HK\$'000	0.0001	0.0000	0.0008	0.0007	0.0076	0.0061	0.0912	0.1074	0.0089	0.0046
Indirect emission (Scope 2)	CO ₂ e tonnes	564.82	551.93	23,135.79	19,495.35	12,292.06	12,254.33	854.19	956.99	36,846.86	33,472.01
Indirect emission (Scope 2) intensity	CO ₂ e tonnes /Segment revenue HK\$'000	0.0021	0.002	0.0100	0.0081	0.0218	0.0255	0.0032	0.0043	0.0108	0.0054
Other indirect emission (Scope 3)	CO ₂ e tonnes	14.14	21.69	60.50	-	5.19	-	2.29	-	82.11	21.69
Other indirect emission (Scope 3) intensity	CO ₂ e tonnes /Segment revenue HK\$'000	0.0001	0.0000	0.0000	-	0.0000	-	0.0000	-	0.0000	0.0000
Total GHG emissions	CO ₂ e tonnes	619.40	609.23	25,006.29	21,173.18	16,578.27	15,205.09	25,110.46	25,016.81	67,314.42	62,217.80
Total GHG emissions intensity	CO ₂ e tonnes /Segment revenue HK\$'000	0.0023	0.0002	0.0108	0.0088	0.0294	0.0317	0.0945	0.1116	0.0197	0.0100
Energy Consumption											
Electricity	'000 kwh	1,235.70	1,258.28	44,413.74	35,474.68	29,162.00	28,755.88	1,896.21	2,147.73	76,707.66	68,065.56
Electricity intensity	'000 kwh /Segment revenue HK\$'000	0.0045	0.0004	0.0192	0.0147	0.0518	0.0599	0.0071	0.0096	0.0225	0.0109
LPG	'000 kwh	-	-	-	-	5,146.67	3,075.59	-	-	9,074.03	3,075.59
LPG intensity	'000 kwh /Segment revenue HK\$'000	-	-	-	-	0.0091	0.0064	-	-	0.0027	0.0005
Natural gas ^g	'000 kwh	-	-	8,967.89	8,506.72	1,797.07	7,042.09	-	-	10,764.96	15,548.82
Natural gas intensity	'000 kwh /Segment revenue HK\$'000	-	-	0.0039	0.0035	0.0032	0.0147	-	-	0.0032	0.0025
Unleaded petrol	'000 kwh	143.79	115.87	87.08	51.70	464.96	492.19	445.32	498.59	1,141.15	1,158.35
Unleaded petrol intensity	'000 kwh /Segment revenue HK\$'000	0.0005	0.0000	0.0000	0.0000	0.0008	0.0010	0.0017	0.0022	0.0003	0.0002
Euro V diesel	'000 kwh	-	45.28	-	-	743.19	801.91	14,992.16	16,128.08	15,735.35	16,975.26
Euro V diesel intensity	'000 kwh /Segment revenue HK\$'000	-	0.0000	-	-	0.0013	0.0017	0.0564	0.0720	0.0046	0.0027
Marine light diesel	'000 kwh	-	-	-	-	-	-	69,973.48	66,235.08	69,973.48	66,235.08
Marine light diesel intensity	'000 kwh /Segment revenue HK\$'000	-	-	-	-	-	-	0.2633	0.2956	0.0205	0.0106
Diesel	'000 kwh	41.70	-	10.19	8.03	374.47	255.06	7.93	3.22	434.30	266.31
Diesel intensity	'000 kwh /Segment revenue HK\$'000	0.0002	-	0.0000	0.0000	0.0007	0.0005	0.0000	0.0000	0.0001	0.0000

Performance Data Summary

Segment	Unit	Property Development		Property Investment & Management		Hospitality		Discovery Bay City Management & Transportation		Total	
		2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022
Reporting Year											
Charcoal ^h	'000 kwh	-	-	-	-	46.85	17.26	-	-	46.85	17.26
Charcoal intensity	'000 kwh /Segment revenue HK\$'000	-	-	-	-	0.0001	0.0000	-	-	0.0000	0.0000
Wood ^h	'000 kwh	-	-	-	-	24.48	28.02	-	-	24.48	28.02
Wood intensity	'000 kwh /Segment revenue HK\$'000	-	-	-	-	0.0000	0.0001	-	-	0.0000	0.0000
Water Consumption											
Municipal water	m ³	7,616.80	8,042.95	279,526.21	234,154	342,243.03	554,429.10	8,576.10	10,259.50	637,962.14	807,521.14
Municipal water intensity	m ³ /Segment revenue HK\$'000	0.0278	0.0027	0.1209	0.0968	0.6076	1.1551	0.0323	0.0458	0.1868	0.1296
Reservoir	m ³	-	-	-	-	424,998.99	262,757.21	4,559.00	4,258.00	429,557.99	267,015.21
Reservoir intensity	m ³ /Segment revenue HK\$'000	-	-	-	-	0.7545	0.5474	0.0172	0.0190	0.1258	0.0428
Hazardous Wastes Disposed											
Used engine oil	Kg	-	-	10.00	10.00	-	-	-	-	10.00	10.00
Used engine oil intensity	kg /Segment revenue HK\$'000	-	-	0.0000	0.0000	-	-	-	-	0.0000	0.0000
Lube oil ⁱ	L	-	-	-	10.00	14.80	12.00	28,630.00	25,400.00	28,644.80	25,422.00
Lube oil intensity	L /Segment revenue HK\$'000	-	-	-	0.0000	0.0000	0.0000	0.1077	0.1133	0.0084	0.0041
Batteries	kg	9.61	2.88	17.30	10.10	144.64	328.31	-	-	171.55	341.29
Batteries intensity	kg /Segment revenue HK\$'000	0.0000	0.0000	0.0000	0.0000	0.0003	0.0007	-	-	0.0001	0.0001
Fluorescence tubes	kg	-	-	134.88	24.00	43.00	119.42	-	-	177.88	143.42
Fluorescence tubes intensity	kg /Segment revenue HK\$'000	-	-	0.0001	0.0000	0.0001	0.0002	-	-	0.0001	0.0000
Wastes from electronic and electrical equipment	kg	-	2,413.00	38.10	-	533.46	335.91	-	-	571.56	3,201.91
Wastes from electronic and electrical equipment intensity	kg /Segment revenue HK\$'000	-	0.0008	0.0000	-	0.0009	0.0007	-	-	0.0002	0.0005
Hazardous Wastes Recycled											
Used engine oil	kg	-	-	5,120.00	-	191.00	198.14	-	-	5,311.00	198.14
Used engine oil intensity	kg /Segment revenue HK\$'000	-	-	0.0022	-	0.0003	0.0004	-	-	0.0016	0.0000
Lube oil	L	-	-	529.96	210.00	1,204.30	1.00	-	-	1,734.26	211.00
Lube oil intensity	L /Segment revenue HK\$'000	-	-	0.0002	0.0001	0.0021	0.0000	-	-	0.0005	0.0000
Batteries	kg	-	1.17	4.00	40.00	11,383.10	-	222.00	200.00	11,609.10	241.17
Batteries intensity	kg /Segment revenue HK\$'000	-	0.0000	0.0000	0.0000	0.0202	-	0.0008	0.0009	0.0034	0.0000
Fluorescence tubes	kg	-	-	135.90	117.49	44.00	-	800.00	800.00	979.90	917.49
Fluorescence tubes intensity	kg /Segment revenue HK\$'000	-	-	0.0001	0.0000	0.0001	-	0.0030	0.0042	0.0003	0.0001

Performance Data Summary

Segment	Unit	Property Development		Property Investment & Management		Hospitality		Discovery Bay City Management & Transportation		Total	
		2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022
Reporting Year		2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022
Wastes from electronic and electrical equipment	kg	467.00	-	-	686.80	152.00	57.00	-	2,046.00	619.00	2,789.80
Wastes from electronic and electrical equipment intensity	kg /Segment revenue HK\$'000	0.0017	-	-	0.0003	0.0003	0.0001	-	0.0091	0.0002	0.0004
Non-hazardous Wastes Disposed											
Paper ^j	kg	14,404.57	12,665.72	4,587.48	6,568.84	25,163.27	18,850.91	4,168.74	4,998.72	48,324.06	45,982.69
Paper intensity	kg /Segment revenue HK\$'000	0.0525	0.0043	0.0020	0.0027	0.0447	0.0393	0.0157	0.0223	0.0142	0.0074
Ink cartridges/ Toners	kg	-	1.08	2.00	-	6.15	3.00	46.00	-	54.15	28.18
Ink cartridges/ Toners intensity	kg /Segment revenue HK\$'000	-	0.0000	0.0000	-	0.0000	0.0000	0.0002	-	0.0000	0.0000
Carton boxes	kg	91.88	15.71	-	-	-	5,360.00	-	-	91.88	5,429.47
Carton boxes intensity	kg /Segment revenue HK\$'000	0.0003	0.0000	-	-	-	0.0112	-	-	0.0000	0.0009
Plastic	kg	67.94	104.16	515.35	-	810.00	720.00	-	-	1,393.29	824.16
Plastic intensity	kg /Segment revenue HK\$'000	0.0002	0.0000	0.0002	-	0.0014	0.0015	-	-	0.0004	0.0001
Metal cans	kg	-	-	1.00	-	800.00	705.00	-	-	801.00	705.00
Metal cans intensity	kg /Segment revenue HK\$'000	-	-	0.0000	-	0.0014	0.0015	-	-	0.0002	0.0001
Wood	kg	-	-	1,231.00	1,050.00	-	-	-	-	1,231.00	1,050.00
Wood Intensity	kg /Segment revenue HK\$'000	-	-	0.0005	0.0004	-	-	-	-	0.0004	0.0002
Food waste	kg	-	-	-	-	30,965.00	3,890.00	-	-	30,965.00	3,890.00
Food waste intensity	kg /Segment revenue HK\$'000	-	-	-	-	0.0550	0.0081	-	-	0.0091	0.0006
Glass bottles	kg	-	-	1.00	-	-	-	-	-	1.00	-
Glass bottles intensity	kg /Segment revenue HK\$'000	-	-	0.0000	-	-	-	-	-	0.0000	-
General waste	kg	36,070.46	34,422.90	374.80	2,378.00	574,095.00	789,195.00	15,760.00	15,960.00	626,300.26	841,955.90
General waste intensity	kg /Segment revenue HK\$'000	0.1315	0.0116	0.0002	0.0000	1.0192	1.6442	0.0593	0.0712	0.1834	0.1322
Woven bags	kg	-	25.00	-	-	-	-	-	-	-	25.00
Woven bags intensity	kg /Segment revenue HK\$'000	-	0.0000	-	-	-	-	-	-	-	0.0000

Performance Data Summary

Segment	Unit	Property Development		Property Investment & Management		Hospitality		Discovery Bay City Management & Transportation		Total	
		2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022
Non-hazardous Wastes Recycled											
Paper	kg	3,595.90	3,985.30	34,061.80	18,828.00	28,130.90	14,550.00	109,758.00	117,902.00	175,546.60	155,265.30
Paper intensity	kg /Segment revenue HK\$'000	0.0131	0.0013	0.0147	0.0078	0.0499	0.0303	0.4129	0.5261	0.0514	0.0249
Ink cartridges/ Toners	kg	83.10	80.30	19.70	15.05	113.03	112.08	20.00	20.00	235.83	227.43
Ink cartridges/ Toners intensity	kg /Segment revenue HK\$'000	0.0003	0.0000	0.0000	0.0000	0.0002	0.0002	0.0001	0.0001	0.0001	0.0000
Carton boxes	kg	45.00	-	42,832.20	98,634.50	8,469.60	6,773.00	-	-	51,346.80	105,407.50
Carton boxes intensity	kg /Segment revenue HK\$'000	0.0002	-	0.0185	0.0408	0.0150	0.0141	-	-	0.0150	0.0169
Plastic	kg	101.02	54.60	3,608.40	2,973.00	5,493.00	3,602.00	15,572.90	16,487.00	24,775.32	23,116.60
Plastic intensity	kg /Segment revenue HK\$'000	0.0004	0.0000	0.0016	0.0012	0.0098	0.0075	0.0586	0.0736	0.0073	0.0037
Metal cans	kg	58.00	61.91	2,711.70	1,121.00	1,761.50	1,550.00	13,173.60	13,415.80	17,704.80	16,148.71
Metal cans intensity	kg /Segment revenue HK\$'000	0.0002	0.0000	0.0012	0.0005	0.0031	0.0032	0.0496	0.0599	0.0052	0.0026
Cooking oil	L	-	-	-	-	11,868.00	8,935.00	-	-	11,868.00	8,935.00
Cooking oil intensity	L /Segment revenue HK\$'000	-	-	-	-	0.0211	0.0186	-	-	0.0035	0.0014
Wood	kg	-	-	100.00	-	-	-	16,200.00	40,400.00	16,300.00	40,400.00
Wood intensity	kg /Segment revenue HK\$'000	-	-	0.0000	-	-	-	0.0609	0.1803	0.0048	0.0065
Food waste	kg	-	-	1,735,856.00	2,902,201.00	238,896.90	239,776.76	250,523.00	85,463.00	2,225,275.90	3,227,440.76
Food waste intensity	kg /Segment revenue HK\$'000	-	-	0.7510	1.1999	0.4241	0.4995	0.9425	0.3814	0.6517	0.5178
Glass bottles	kg	11.50	5.10	27,698.00	7,588.00	13,503.10	20,776.00	129,930.00	128,297.00	171,142.60	156,666.10
Glass bottles intensity	kg /Segment revenue HK\$'000	0.0000	0.0000	0.0120	0.0031	0.0240	0.0433	0.4888	0.5725	0.0501	0.0251
Tetrapak	kg	519.72	974.86	-	-	-	-	-	-	519.72	974.86
Tetrapak intensity	kg /Segment revenue HK\$'000	0.0019	0.0003	-	-	-	-	-	-	0.0002	0.0002

- a. The NOx emissions are confined to the LPG use in the hospitality operation, the vessel emissions in Discovery Bay and the vehicular emissions across our operations.
- b. Large increase due to the first-time inclusion of emissions from construction machines this year
- c. The SOx emissions are confined to the LPG use in the hospitality operation, the vessel emissions in Discovery Bay and the vehicular emissions across our operations.
- d. The PM emissions are confined to the vessel emissions in Discovery Bay as well as the vehicular emissions across our operations.
- e. The sewage is confined to the vessel emissions in Discovery Bay.
- f. Scope 1 emissions include combustion of LPG, natural gas, Euro V diesel, diesel, unleaded petrol, marine light diesel, charcoal, wood, and fugitive emissions from refrigerant.
Scope 2 emissions include indirect emissions from electricity. Scope 3 emissions include emissions from business air travel.
- g. This data is confined to our operations in mainland China.
- h. This data is confined to our hospitality operations in Thailand.
- i. We used lube oil for maintaining facilities that were no longer under warranty.
- j. The amount of waste paper was estimated from paper procurement.



Performance Data Summary

Segment	Unit	Property Development		Property Investment & Management		Hospitality		Discovery Bay City Management & Transportation		Total	
		2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022
Reporting Year											
Total Workforce											
By gender											
Male	No. of people	145	131	275	295	483	441	344	347	1,247	1,230
Female	No. of people	194	181	164	166	399	366	80	82	837	898
By age group											
Under 30	No. of people	51	42	70	83	203	196	38	29	362	383
30-50	No. of people	219	196	290	303	426	399	145	142	1,080	1,103
Above 50	No. of people	69	74	79	75	253	212	241	258	642	642
By employment type											
Full-time	No. of people	313	301	432	458	816	770	371	395	1,932	2,009
Part-time	No. of people	18	5	7	2	43	26	52	32	120	99
Temporary	No. of people	8	6	-	1	23	11	1	2	32	20
By geographical region											
Hong Kong	No. of people	235	214	114	103	475	455	424	429	1,248	1,320
Mainland China	No. of people	89	84	325	322	192	183	-	-	606	589
Thailand	No. of people	15	14	-	36	215	169	-	-	230	219
By employee category											
General employee	No. of people	207	180	393	400	721	689	385	394	1,706	1,764
Male	No. of people	78	64	253	264	393	378	313	321	1,037	1,037
Female	No. of people	129	116	140	136	328	311	72	73	669	727
Middle managers	No. of people	112	113	40	55	147	91	36	32	335	309
Male	No. of people	56	57	19	24	77	46	29	24	181	157
Female	No. of people	56	56	21	31	70	45	7	8	154	152
Senior managers	No. of people	20	19	6	6	14	27	3	3	43	55
Male	No. of people	11	10	3	3	10	18	2	2	26	33
Female	No. of people	9	9	3	3	4	9	1	1	17	22
Employee with disabilities	No. of people	-	-	-	-	4	4	-	-	4	4
Employee entitled to parental leave	No. of people	283	275	430	427	519	526	372	429	1,604	1,776
Male	No. of people	127	120	271	273	240	247	296	347	934	1,003
Female	No. of people	156	155	159	154	279	279	76	82	670	773

Performance Data Summary

Segment	Unit	Property Development		Property Investment & Management		Hospitality		Discovery Bay City Management & Transportation		Total	
		2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022
Reporting Year		2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022
Employee that took parental leave	No. of people	4	5	12	7	5	8	3	5	24	31
Male	No. of people	2	2	4	4	3	6	1	3	10	15
Female	No. of people	2	3	8	3	2	2	2	2	14	16
Employee Turnover Rate											
By gender											
Male	%	26.81	22.30	21.40	23.53	39.61	38.25	21.42	14.27	28.66	26.51
Female	%	37.87	23.98	32.12	33.83	33.46	31.91	37.04	14.72	32.51	31.43
By age group											
Under 30	%	73.12	46.34	54.90	34.78	36.09	37.96	59.70	25.35	45.10	40.93
30-50	%	25.06	22.59	19.56	27.05	43.15	39.22	20.91	21.33	29.13	30.78
Above 50	%	30.77	12.24	18.18	18.79	26.24	24.46	21.64	8.97	23.52	15.99
By geographical region											
Hong Kong	%	43.65	29.89	61.75	43.06	40.00	37.66	24.38	14.35	35.44	30.06
Mainland China	%	11.56	9.52	14.53	24.16	6.93	19.17	-	-	18.74	20.53
Thailand	%	-	-	-	8.70	58.33	43.68	-	-	49.89	37.62
Health and Safety											
Work-related fatalities	No. of people	-	-	-	-	-	-	-	1	-	1
Work-related illness	No. of people	1	1	2	2	18	17	19	31	40	52
Lost days due to work injury	Days	4	1	32	150	117	224	1,015.50	1,493	1,168.50	2,249
Contractor's work-related fatalities	No. of people	-	-	-	-	-	-	-	-	-	-
Contractor's lost days due to work injury	Days	-	-	-	-	-	1	-	-	-	1
Development and Training											
Employee trained by gender											
Male	%	75.17	65.63	91.27	91.13	74.74	81.41	60.17	87.97	74.42	83.48
Female	%	76.68	87.86	88.41	86.67	71.68	86.09	82.50	93.67	77.18	81.56
Employee trained by employee category											
General	%	71.98	77.65	90.05	88.69	69.21	81.93	61.04	88.33	72.49	81.98
Middle managers	%	84.82	79.46	94.87	96.30	91.84	96.67	97.22	96.88	90.42	86.93
Senior managers	%	70.00	78.95	100.00	83.33	92.86	81.48	100.00	100.00	83.72	81.82

Performance Data Summary

Segment	Unit	Property Development		Property Investment & Management		Hospitality		Discovery Bay City Management & Transportation		Total	
		2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022	2022/2023	2021/2022
Employee trained by geographical region											
Hong Kong	%	67.23	79.61	64.04	67.33	50.74	71.05	64.39	89.11	59.70	74.77
Mainland China	%	100.00	79.01	99.38	95.33	99.48	96.72	-	-	99.50	93.50
Thailand	%	73.33	57.14	-	100.00	100.00	100.00	-	-	98.26	97.26
Average training hours of employee trained by gender											
Male	Hours	21.15	10.89	12.63	14.42	24.31	17.68	29.83	13.18	22.01	14.90
Female	Hours	13.15	9.80	7.00	18.00	19.59	21.12	24.33	17.96	15.77	17.27
Average training hours of employee trained by employee category											
General	Hours	10.57	7.93	9.56	15.52	15.64	17.52	17.65	12.63	14.08	14.79
Middle managers	Hours	15.83	11.88	10.39	16.13	19.56	27.49	25.56	27.35	17.88	19.67
Senior managers	Hours	14.70	20.00	5.38	21.40	15.87	28.40	21.75	42.33	14.27	25.75
Average training hours of employee trained by geographical region											
Hong Kong	Hours	24.12	12.48	11.30	20.10	11.52	12.57	28.50	14.18	20.29	13.65
Mainland China	Hours	3.95	4.84	10.40	16.12	7.44	10.04	-	-	8.52	12.83
Thailand	Hours	8.45	6.00	-	3.44	47.35	40.69	-	-	45.45	33.09
Total amount invested in training	HKD equivalent	567,225.00	310,834.38	121,500.00	553,652.03	431,066.74	587,195.52	1,151,700.00	716,300.00	2,271,491.74	2,191,281.93
Service-related Complaints Received											
Service-related Complaints Received	No. of complaint	2	11	14	13	374	172	349	302	739	507
Total Suppliers											
Hong Kong	No. of supplier	204	-	4	-	-	-	-	-	208	207
Mainland China	No. of supplier	217	-	301	-	303	-	-	-	821	549
Thailand	No. of supplier	-	-	-	-	-	-	-	-	-	1,161
Japan	No. of supplier	-	-	-	-	-	-	-	-	-	-
Other	No. of supplier	-	-	-	-	15	-	-	-	15	17
Green Procurement Amount											
Green Procurement Amount	HKD equivalent	749,074.87	-	51,398.29	-	58,504,774.33	-	8,850,000.00	-	68,155,247.49	104,721,718.46
Total Products Sold or Shipped Subject to Recalls for Safety and Health Reasons											
Recalled cases	%	-	-	-	-	-	-	-	-	-	-
Community Investment											
In-kind sponsorship and donations	HKD equivalent	2,749,359.53	-	205,524.00	-	500,833.10	-	1,449,626.01	-	4,905,342.64	3,822,033.46
Total service hours	Hours	109.00	-	-	-	219.50	-	-	-	328.50	184.50

HKEX ESG Reporting Guide Index

Aspect	HKEX KPI	Description	Section	Page Number
A1 Emissions	A1	General Disclosure	Our Environment	24-35
	A1.1	The types of emissions and respective emissions data	Our Environment Performance Data Summary	64-65
	A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions in total and intensity	Our Environment Performance Data Summary	64-65
	A1.3	Total hazardous waste produced and intensity	Hazardous and non-hazardous waste Performance Data Summary	66-69
	A1.4	Total non-hazardous waste produced and intensity	Hazardous and non-hazardous waste Performance Data Summary	68-71
	A1.5	Description of emission target(s) set and steps taken to achieve them	Set sustainability goals and implement actions	26-29
	A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them	Hazardous and non-hazardous waste Set sustainability goals and implement actions	32-35
A2 Use of Resources	A2	General Disclosure	Conserving our resources	24-31
	A2.1	Direct and / or indirect energy consumption by type in total and intensity	Conserving our resources Performance Data Summary	64-67
	A2.2	Water consumption in total and intensity	Use of water Performance Data Summary	67
	A2.3	Description of energy use target(s) set and steps taken to achieve them	Conserving our resources Set sustainability goals and implement actions	28-31
	A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them	Use of water Set sustainability goals and implement actions	31
	A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced	Performance Data Summary	*
A3 The Environment and Natural Resources	A3	General Disclosure	Conserving our resources	24-35
	A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them	Conserving our resources	24-35
A4 Climate Change	A4	General Disclosure	Climate Resilience: Our TCFD-Aligned Reporting	24-35
	A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them	Climate Resilience: Our TCFD-Aligned Reporting	36-37

* Due to the business operations of HKRI, this KPI is considered not material.

Aspect	HKEX KPI	Description	Section	Page Number
B. Social				
B1 Employment	B1	General Disclosure	Our People	40-45
	B1.1	Total workforce by gender, employment type, age group and geographical region	Performance Data Summary	72-73
	B1.2	Employee turnover rate by gender, age group and geographical region	Performance Data Summary	74-75
B2 Health and Safety	B2	General Disclosure	Employee Health and Safety	40-45
	B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year	Performance Data Summary	74-75
	B2.2	Lost days due to work injury	Performance Data Summary	74-75
	B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored	Employee Health and Safety	43-44
B3 Development and Training	B3	General Disclosure	Our People	40-45
	B3.1	The percentage of employees trained by gender and employee category	Performance Data Summary	74-77
	B3.2	The average training hours completed per employee by gender and employee category	Performance Data Summary	76-77
B4 Labour Standards	B4	General Disclosure	Our People	40-45
	B4.1	Description of measures to review employment practices to avoid child and forced labour	Talent Attraction and Retention	45
	B4.2	Description of steps taken to eliminate such practices when discovered	Talent Attraction and Retention	45
B5 Supply Chain Management	B5	General Disclosure	Supply Chain Management	46-53
	B5.1	Number of suppliers by geographical region	Performance Data Summary	76-77
	B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored	Supply Chain Management	50, 53
	B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored	Supply Chain Management	53
	B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored	Supply Chain Management	53

Aspect	HKEX KPI	Description	Section	Page Number
B6 Product Responsibility	B6	General Disclosure	Quality Assurance and Customer Satisfaction Quality Catering Service	51-52
	B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reason	Performance Data Summary	76-77
	B6.2	Number of products and service-related complaints received and how they are dealt with	Performance Data Summary	76-77
	B6.3	Description of practices relating to observing and protecting intellectual property rights	Intellectual Property Rights	51
	B6.4	Description of quality assurance process and recall procedures	Quality Assurance and Customer Satisfaction	51
	B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored	Data Privacy	51
B7 Anti-corruption	B7	General Disclosure	Anti-corruption and Money Laundering	50
	B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases	Anti-corruption and Money Laundering	50
	B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored	Anti-corruption and Money Laundering	50
B8 Community Investment	B8	General Disclosure	Our Community	54-61
	B8.1	Focus areas of contribution	Our Community	56-61
	B8.2	Resources contributed to the focus area	Performance Data Summary	76-77



Sustainability Commitment and Policy Index

To effectively tackle the ESG concerns in our sector and marketplace, we have established comprehensive policies across our organisation. These policies cater to specific subjects and take into account local laws and regulations, including but not limited to:

Environment

Internal policies	<ul style="list-style-type: none"> • Sustainability Policy • Climate Change Policy • Environmental Policy • Project management guideline on controlling environmental emission during the construction phase and encouraging energy saving features • Other individual guidelines set up by business units to govern environmental practices such as wastewater discharge, chemical waste handling and air pollution control 	
Statutory regulations in place	<p>Hong Kong</p> <ul style="list-style-type: none"> • Ferry Services Ordinance (Cap. 104) • Air Pollution Control Ordinance (Cap. 311) • Waste Disposal Ordinance (Cap.354) • Water Pollution Control Ordinance (Cap.358) • Road Traffic Ordinance (Cap. 374) • Noise Control Ordinance (Cap. 400) • Ozone Layer Protection Ordinance (Cap. 403) • Environmental Impact Assessment Ordinance (Cap. 499) • Hazardous Chemicals Control Ordinance (Cap. 595) • Product Eco-responsibility Ordinance (Cap.603) • Motor Vehicle Idling (Fixed Penalty) Ordinance (Cap. 611) <p>Thailand</p> <ul style="list-style-type: none"> • The Enhancement and Conservation of National Environmental Quality Act in Thailand 	<p>Mainland China</p> <ul style="list-style-type: none"> • Environmental Protection Law of the People's Republic of China • Environmental Impact Assessment Law of the People's Republic of China • Prevention and Control of Environmental Noise Pollution Law of the People's Republic of China • Prevention and Control of Atmospheric Pollution Law of the People's Republic of China • Marine Environmental Protection Law of the People's Republic of China • Energy Conservation Law of the People's Republic of China • Prevention and Control of Environmental Pollution by Solid Waste Law of the People's Republic of China • Self-monitoring technology guidelines for pollution sources – General Rule (HJ 819-2017) • Emission standard for industrial enterprises noise at boundary (GB12348-2008) • Integrated wastewater discharge standard (DB31/199-2018)

Employee Benefits and Welfare; Child and Forced Labour Prevention

Internal policies	<ul style="list-style-type: none"> • Sustainability Policy • Employee Handbook • Code of Conduct • Group Human Resources ("HR") Policy 	
Statutory regulations in place	<p>Hong Kong:</p> <ul style="list-style-type: none"> • Employment Ordinance (Cap.57) • Inland Revenue Ordinance (Cap. 112) • Employees' Compensation Ordinance (Cap. 282) • Sex Discrimination Ordinance (Cap.480) • Mandatory Provident Fund Schemes Ordinance (Cap. 485) • Disability Discrimination Ordinance (Cap. 487) • Family Status Discrimination Ordinance (Cap. 527) • Race Discrimination Ordinance (Cap. 602) • Minimum Wage Ordinance (Cap. 608) 	<p>Mainland China:</p> <ul style="list-style-type: none"> • Labour Law of the People's Republic of China • Labour Contract Law of the People's Republic of China • Social Insurance Law of the People's Republic of China • Provisions of the State Council on Working Hours of Workers and Staff (No. 174 of the State Council of the People's Republic of China) • The Regulation on Paid Annual Leave for Employees (No. 513 Order of the State Council of the People's Republic of China) <p>Thailand:</p> <ul style="list-style-type: none"> • Labour Protection Act

Sustainability Commitment and Policy Index

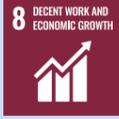
Occupational Health and Safety		
Internal policies	<ul style="list-style-type: none"> Group Occupational Health and Safety Policy Sustainability Policy 	
Statutory regulations in place	<p>Hong Kong:</p> <ul style="list-style-type: none"> Occupational Safety Health Ordinance (Cap.509) Factories and Industrial Undertakings Ordinance (Cap.59) Fire Services Ordinance & Regulations (Cap. 95) 	<p>Mainland China</p> <ul style="list-style-type: none"> Prevention and Treatment of Occupational Diseases Law of the People's Republic of China Production Safety Law of the People's Republic of China <p>Thailand:</p> <p>Labour Control Act Occupational Safety, Occupational Health, and Environment Act</p>
Service and Product Responsibility		
Internal policies	<ul style="list-style-type: none"> Sustainability Policy Anti-Fraud Policy Whistleblowing Policy Supplier Code of Conduct Procurement Policy GF&A Tendering Policy Privacy policy statement and disclaimer shown on official websites User guide of green procurement tracking function in property management system 《物業管理系統中環保採購跟踪系統使用指南》 Guide of selecting materials and products meeting environmental requirements 《挑選材料和產品的環保要求指引》 	
Statutory regulations in place	<p>Personal data protection</p> <ul style="list-style-type: none"> Personal Data (Privacy) Ordinance (Cap. 486) in Hong Kong Cyber Security Law of the People's Republic of China Protection of Consumer Rights and Interests Law of the People's Republic of China Consumer Protection Act in Thailand <p>Intellectual property right</p> <ul style="list-style-type: none"> Patents Ordinance (Cap. 514) in Hong Kong Trademark Law of the People's Republic of China Patent Act in Thailand 	<p>Services and products related to different business segments:</p> <p>Hong Kong</p> <ul style="list-style-type: none"> Sales of Goods Ordinance (Cap.26) Ferry Services Ordinance (Cap. 104) Road Traffic Ordinance (Cap. 374) Consumer Goods Safety Ordinance (Cap. 456) Discovery Bay Tunnel Link Ordinance (Cap. 520) Residential Properties (First-hand Sales) Ordinance (Cap.621)
Anti-corruption		
Internal policies	<ul style="list-style-type: none"> Sustainability Policy Employee Handbook Code of Conduct 	
Statutory regulations in place	<p>Hong Kong:</p> <ul style="list-style-type: none"> Prevention of Bribery Ordinance (Cap. 201) <p>Mainland China:</p> <ul style="list-style-type: none"> Criminal Law of the People's Republic of China 	<p>Thailand:</p> <ul style="list-style-type: none"> Civil and Commercial Law Criminal Law

During the year, we were not subject to significant fines or non-monetary sanctions for non-compliance with laws or regulations relating to the abovementioned topics. Details of strategies we adopted can be referred to relevant sections of the Report below. No concluded corruption legal cases were noted during the year.

SDGs Index

The index below aims to provide better transparency regarding our continuous commitment towards the United Nations Sustainable Development Goals in response to their urgent call for action, by disclosing the specific targets and indicators HKRI is focused on within relevant Sustainable Development Goals identified during the reporting year.

Strategic Pillars	SDGs
Environment	 <p>SDG 3.9: Substantially reduce the number of deaths and illnesses from hazardous chemicals and air, water and soil pollution and contamination</p>
Human Capital, Community	 <p>SDG 4.4: Substantially increase the number of youth and adults who have relevant skills, including technical and vocational skills, for employment, decent jobs and entrepreneurship SDG 4.5 Eliminate gender disparities in education and ensure equal access to all levels of education and vocational training for the vulnerable, including persons with disabilities, indigenous peoples and children in vulnerable situations SDG 4.7 Ensure that all learners acquire the knowledge and skills needed to promote sustainable development, including, among others, through education for sustainable development and sustainable lifestyles, human rights, gender equality, promotion of a culture of peace and non-violence, global citizenship and appreciation of cultural diversity and of culture's contribution to sustainable development</p>
Human Capital, Community	 <p>SDG 5.1: End all forms of discrimination against all women and girls everywhere SDG 5.5: Ensure women's full and effective participation and equal opportunities for leadership at all levels of decision-making in political, economic and public life</p>
Environment	 <p>SDG 6.4: Substantially increase water-use efficiency across all sectors and ensure sustainable withdrawals and supply of freshwater to address water scarcity and substantially reduce the number of people suffering from water scarcity SDG 6.5: Implement integrated water resources management at all levels, including through transboundary cooperation as appropriate</p>
Environment	 <p>SDG 7.3: Double the global rate of improvement in energy efficiency SDG 7A: Enhance international cooperation to facilitate access to clean energy research and technology, including renewable energy, energy efficiency and advanced and cleaner fossil-fuel technology, and promote investment in energy infrastructure and clean energy technology</p>

Strategic Pillars	SDGs
Environment, Human Capital, Product Responsibility	 <p>SDG 8.2: Achieve higher levels of economic productivity through diversification, technological upgrading and innovation, including through a focus on high-value added and labour-intensive sectors</p> <p>SDG 8.3: Promote development-oriented policies that support productive activities, decent job creation, entrepreneurship, creativity and innovation, and encourage the formalisation and growth of micro-, small- and medium-sized enterprises, including through access to financial services</p> <p>SDG 8.4: Improve progressively, global resource efficiency in consumption and production and endeavour to decouple economic growth from environmental degradation, in accordance with the 10- year framework of programmes on sustainable consumption and production, with developed countries taking the lead</p> <p>SDG 8.5: achieve full and productive employment and decent work for all women and men, including for young people and persons with disabilities, and equal pay for work of equal value</p> <p>SDG 8.8: Protect labour rights and promote safe and secure working environments for all workers, including migrant workers, in particular women migrants, and those in precarious employment</p>
Environment, Product Responsibility	 <p>SDG 9.1: Develop quality, reliable, sustainable and resilient infrastructure, including regional and trans-border infrastructure, to support economic development and human well-being, with a focus on affordable and equitable access for all</p> <p>SDG 9.4: Upgrade infrastructure and retrofit industries to make them sustainable, with increased resource-use efficiency and greater adoption of clean and environmentally sound technologies and industrial processes, with all countries taking action in accordance with their respective capabilities</p>
Environment, Human Capital, Community, Product Responsibility	 <p>SDG 11.2: Provide access to safe, affordable, accessible and sustainable transport systems for all, improving road safety, notably by expanding public transport, with special attention to the needs of those in vulnerable situations, women, children, persons with disabilities and older persons</p> <p>SDG 11.3: Enhance inclusive and sustainable urbanization and capacity for participatory, integrated and sustainable human settlement planning and management in all countries</p> <p>SDG 11.4: Strengthen efforts to protect and safeguard the world's cultural and natural heritage</p> <p>SDG 11.5: Significantly reduce the number of deaths and the number of people affected and substantially decrease the direct economic losses relative to global gross domestic product caused by disasters, including water-related disasters, with a focus on protecting the poor and people in vulnerable situations</p> <p>SDG 11.6: Reduce the adverse per capita environmental impact of cities, including by paying special attention to air quality and municipal and other waste management</p> <p>SDG 11A: Support positive economic, social and environmental links between urban, peri-urban and rural areas by strengthening national and regional development planning</p>

Strategic Pillars	SDGs
Environment, Community, Value Chain	 <p>SDG 12.2: Achieve the sustainable management and efficient use of natural resources</p> <p>SDG 12.3 Halve per capita global food waste at the retail and consumer levels and reduce food losses along production and supply chains, including post-harvest losses</p> <p>SDG 12.5: substantially reduce waste generation through prevention, reduction, recycling and reuse</p> <p>SDG 12.6: Encourage companies, especially large and transnational companies, to adopt sustainable practices and to integrate sustainability information into their reporting cycle</p> <p>SDG 12.7: Promote public procurement practices that are sustainable, in accordance with national policies and priorities</p> <p>SDG 12.8: ensure that people everywhere have the relevant information and awareness for sustainable development and lifestyles in harmony with nature</p>
Environment	 <p>SDG 13.1: Strengthen resilience and adaptive capacity to climate-related hazards and natural disasters in all countries</p> <p>SDG 13.3: Improve education, awareness-raising and human and institutional capacity on climate change mitigation, adaptation, impact reduction and early warning</p>
Environment	 <p>SDG 14.1: By 2025, prevent and significantly reduce marine pollution of all kinds, in particular from land-based activities, including marine debris and nutrient pollution</p>
Value Chain	 <p>SDG 16.10: Ensure public access to information and protect fundamental freedoms, in accordance with national legislation and international agreements</p> <p>SDG 16B: Promote and enforce non-discriminatory laws and policies for sustainable development</p>

HKRI

香港興業國際集團有限公司
HKR International Limited

STOCK CODE: 00480

www.hkri.com

23/F, China Merchants Tower, Shun Tak Centre,
168 Connaught Road Central, Hong Kong